On-car analysis list from January 3rd, 2023 please contact VW Helpline before attempting repair

	Models	MY	Engine	Transmission	Topic	Customer Complaint
Powertrain	Tiguan	22-23	All	All	MIL-on P0456 P0442	Customer states MIL-on, fault P0456 and/or P0442 stored in ECM memory (Reference worksheet "Tiguan EVAP Leak Worksheet" before creating/calling Group TAC)
Chassis	Tiguan, Taos	22	All	All	Front wheel bearing noise	Customer states noise from the front end (Humming, whooshing, rotational noise, also can occur while turning) (Untouched vehicles)
ပ	Tiguan, Jetta	19	All	All	Door Harness	Customer states MIL-on/Airbag light, fault U019900 and/or B101715 stored in ECM/Airbag memory
Electric	Atlas, Atlas Cross Sport, Jetta, Taos, Tiguan	22	All	All	KESSY Door Lock/Unlock Inoperative	Customer states KESSY door lock/unlock inoperative (Untouched vehicles) (Must have fault codes B1479F0 and/or B147AF0 in AW 09)
	Tiguan	22-23	All	All	Seat Belt	Customer states seat belt won't retract
Body	Atlas, Atlas Cross Sport	21-23	All	All	Seat Memory	Customer states cannot set seat memory. B135454: Seat height or tilt adjustment motor no basic setting B201000: no basic setting. (Note: vehicle should not have had basic settings reset) Must be after VIN break MC561903 (Atlas) or MC214616 (Atlas Cross Sport)
	Tiguan	21-23	All	All	Seat Memory	Customer states cannot set seat memory. B135454: Seat height or tilt adjustment motor no basic setting B201000: no basic setting. (Note: vehicle should not have had basic settings reset) Must be after VIN break NM043260 (Tiguan)
	Atlas, Atlas Cross Sport, Tiguan	22	All	All	Refrigerant low	Customer states AC inoperative (Leak must be from AC compressor) (Untouched vehicles)