



VOLKSWAGEN DEALER COMMUNICATION

Campaign Closure Notice – Customer Satisfaction Campaign 91W4 / Performance Monitor

This notice is for:

- ✓ Dealer Principal
- ✓ General Manager
- ✓ Sales Managers

- ✓ Service Manager
- ✓ Parts Manager
- ✓ Service Consultant

- ✓ Warranty Administrator
- ✓ Technicians

Date: January 04, 2023

Notification Summary:

The Volkswagen Customer Satisfaction Campaign 91W4 has expired and was removed from Elsa visibility today, **January 04, 2023**.

All outstanding claims must be submitted in SAGA by the “**Last Date for Claim Entry**” date listed in the table below. After this date, claims will no longer be accepted in the system and no further payments will be made.

CODE	DESCRIPTION	ELSA VISIBILITY REMOVED	LAST DATE FOR CLAIM ENTRY
91W4	Customer Satisfaction Campaign – Performance Monitor	01/04/2023	01/31/2023

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.