

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS6406
URGENT - DISTRIBUTE IMMEDIATELY

Date: January 11, 2023

Subject: N222378271 - Customer Satisfaction Program
Vehicle Software Configuration Management Update
Reuse SD Cards

Models: 2023 Cadillac LYRIQ

To: All General Motors Dealers

General Motors released Customer Satisfaction Program N222378271 today.

This service procedure requires an SD card for programming. The SD cards will be pre-shipped to select dealers free of charge. In error, an insert was included with the SD cards stating to discard the SD cards after use. This is incorrect. The SD cards can be reused. Do not return the SD Cards to SPECMO. Please discard the insert. Attached is a picture of the insert that is to be discarded.

If your SD Cards are lost or not received, the cards must be obtained through a GM authorized Electronic Service Center (ESC). The replacement cards will also be shipped free of charge.

END OF MESSAGE

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Discard this insert. The SD cards received for Customer Satisfaction Program N222378271 can be reused. Do not return the SD cards to SPECMO.