



SIB 65 24 22

2022-12-28

WHITE SPOTS VISIBLE ON THE CENTRAL INFORMATION DISPLAY (CID)

MODEL

E-Series	Model Description	Production Date
F97	X3 M Sports Activity Vehicle	From Start of Production
F98	X4 M Sports Activity Coupe	
G01	X3 Sports Activity Vehicle	
G02	X4 Sports Activity Coupe	
G14	8 Series Convertible	
G15	8 Series Coupe	
G16	8 Series Gran Coupe	

All listed models with Central Information Display part number 65 50 5 A42 087 installed.

SITUATION

Visible white spots on the edge of the central information display (CID) from being touched with a finger.

CAUSE

Plasma coating from the CID.

CORRECTION

Clean the CID screen and/or replace the CID.

PROCEDURE

If white spots are visible on the CID, they must be thoroughly cleaned using the BMW Display Cleaning Cloth until the spots are not visible anymore.

Use Original BMW Display Cleaning Cloth (Part Number 83 12 5 A4E F99) for best results.

The discoloration should then be re-assessed after the initial cleaning. Touch the CID again with your finger after cleaning.

Scenario #1:

After a few minutes, no white spots develop anymore on the edge of the CID. Clean off any new fingerprints caused by the re-assessment and return the vehicle to the customer.

Scenario #2:

After a few minutes, white spots develop on the edge of the CID again. The CID must be replaced in this instance.

Remove and replace the CID as per Repair Instructions **REP-REP-P-6550057-G01_1 - V.6 - Removing and installing the Central Information Display**.

PARTS INFORMATION

Obtain and confirm the part numbers for your specific vehicle by entering the chassis number in either ETK or AIR which considers specific equipment and/or options.

Part Number	Description	Quantity
Refer to ETK	Central Information Display	1

CLAIM INFORMATION

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Defect Code:	6552007800	Surface coating deficient at the front of the on-board monitor /control display /central information display (incl. trim)
Labor Operation:	Labor Allowance:	Description:
65 50 057*	Refer to AIR	Removing and installing the Central Information Display

Labor operation code 65 50 057 is a Main labor operation. If you are using a Main labor code for another repair, use the Plus code labor operation 65 50 557 instead.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topics of this bulletin: Submit your feedback in the rating box at the top of this bulletin
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