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2022-12-16

UNEVEN AMBIENT LIGHTING EMISSION ON THE DOOR TRIM PANEL

MODEL

F95 (X5 M Sports Activity Vehicle)	F96 (X6 M Sports Activity Coupe)	F97 (X3 M Sports Activity Vehicle)	F98 (X4 M Sports Activity Coupe)
G01 (X3 Sports Activity Vehicle)	G02 (X4 Sports Activity Coupe)	G05 (X5 Sports Activity Vehicle)	G06 (X6 Sports Activity Coupe)
G07 (X7 Sports Activity Vehicle)			

- **Affected Production Date:** From 07/13/2018 To 01/12/2021
- **Affected Option Code:** 4UR Ambient Lighting

SITUATION



Uneven ambient lighting emission (bright spots/dark spots) on the door trim panel.

CAUSE

There are several possible causes:

- Fault in the wiring from and to the LED module
- Fault in the connector on the LED module
- Faulty LED module

CORRECTION

Determine the cause of the failure, and repair as needed.

PROCEDURE

1. Inspect the routing of the wiring from and to the LED module.
2. Inspect the connector at the LED module.
3. If the wiring and connector to the LED module are OK, replace the LED module.
4. Reassess the vehicle once repair is completed.

PARTS INFORMATION

When applicable, obtain and confirm the part numbers for your specific vehicle by entering the chassis number in either ETK or AIR which considers specific equipment and/or options.

CLAIM INFORMATION

This Service Information Bulletin provides technical, diagnostic, and repair-related information.

Damage and/or issues caused by outside influences are not covered under the BMW limited warranties.

Eligible and Covered Work/Repairs

Qualifying repair work that addresses a verified defect in materials or workmanship is covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

To submit a claim, please follow the established and applicable warranty policy and procedures (Labor/Part/Sublet) that apply to the repair being performed.

Refer to AIR for the corresponding Defect Code, flat rate labor operations (including the diagnosis that applies*) and the flat rate unit (FRU) allowances.

Only one Main labor operation code can be claimed per repair visit.

*Based on which one applies to your center, please refer to [SI B01 01 20](#) or [B01 07 20](#) for the applicable procedure for documenting, claiming, and explaining, on the RO and in the claim comments, your diagnosis work time (WT), job/repair work time (WT), and the vehicle repairs your center performed, unless otherwise required by State law.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topics of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

