

SIB 51 22 22 HOOD DIFFICULT TO UNLOCK

| F44 (2 Series Gran Coupe) | G20 (3 Series Sedan) | G22 (4 Series Coupe) | G23 (4 Series Convertible) |
|------------------------------|----------------------|----------------------|-------------------------------|
| G26 (4 Series Gran Coupe) | G42 (2 Series Coupe) | G80 (M3 Sedan) | G82 (M4 Coupe) |
| G83 (M4 Convertible) | G87 (M2 Coupe) | | |

SITUATION

Hood lever is pulled twice but the hood only achieves the pre-latch position on both sides.

Note: Please see attached video V51 05 22.

CAUSE

Hood latch mechanical release is not operating properly.

CORRECTION

Grease the hood latch/moving parts.

PROCEDURE

By gently pressing on the hood in the area of the latches, try to get the latch to snap into the first catch/position.

Once the latches are in the first catch/position, the hood lever might need to be pulled again to achieve the unlatched position.

After the hood is opened, grease the hood latch/moving parts.

PARTS INFORMATION

Parts are not required.

CLAIM INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

| Defect Code: | 5123014100 | Striker of engine compartment lid Poorly adapted/fitted |
|--------------|------------|---|
| | | |

Associated work - Vehicle is already in the Workshop for another repair

| Labor Operation | Description (Associated work) | Labor Allowance |
|--------------------|--|-----------------|
| 51 00 001* | Localizing body complaint(s) (Work time) | 2 FRU |
| Or | | |
| 00 58 500* | Diagnosis Worktime Flat Rate (See below) | 2 FRU |

*Based on which one applies to your center, please refer to **SI B01 01 20 or B01 07 20** for the applicable procedure for documenting, claiming, and explaining, on the RO and in the claim comments, your diagnosis work time (WT), job/repair work time (WT), and the vehicle repairs your center performed, unless otherwise required by State law.

Sublet – Bulk Materials (RO and Claim Comments Required)

| Sublet Code 4 Up to \$2.00 | Reimbursement for the repair-related bulk material |
|----------------------------|--|
|----------------------------|--|

Enter this material cost in sublet and itemize the amount on the repair order and in claim comment section.

FEEDBACK REGARDING THIS BULLETIN

| Technical Feedback | To submit feedback for the technical topics of this bulletin: Submit your feedback in the rating box at the top of this bulletin |
|----------------------|---|
| Warranty Feedback | To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal |
| Parts Feedback | To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department |
| Supporting Materials | |

Videos

<u>51 05 22</u>