

NUMBER: 23-048-22 GROUP: 23 - Body DATE: November 4, 2022

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This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 22-211, date of issue November 04, 2022. All applicable Un-Sold RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable with in the provisions of warranty. This RSU will expire 18 months after the date of issue.

SUBJECT:

Door Trim Panel Bolster Delamination

OVERVIEW:

This bulletin involves inspecting and if necessary, replacing one or both door trim panel bolsters.

MODELS:

2022

(LA)

Dodge Challenger

- NOTE: This bulletin applies to vehicles with in the following markets/countries: North America, Enlarged Europe and Middle East/Africa.
- NOTE: This bulletin applies to vehicles built on or after January 25, 2022 (MDH 0125XX) and on or before May 19, 2022 (MDH 0519XX).

SYMPTOM/CONDITION:

The customer may describe the following:

• One or both of the right or left door trim panel upper insert material is loose, or separating from the door trim panel backing.

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RSU VIN list, perform the Inspection Procedure. **This RSU only applies to vehicles on the RSU VIN list.**

1. Inspect both door panels for loose or separating material (Fig. 1).

NOTE: Pressing on the door panel material with an object or hand (Fig. 1), may be necessary to verify loose or separating material.



Fig. 1 Loose Or Separating Door Panel Material

- 2. Was any of the material on either door panel loose or separating (Fig. 1) ?
 - YES>>> Proceed to Step 1 of the Repair Procedure.
 - NO>>> This bulletin has been completed, use inspect LOP (23-20-22-9X) to close the active RSU.

PARTS REQUIRED:

NOTE: Only replace the door panels that have loose or separating material. Do not automatically replace both door panels if one door panel has loose or separating material. Use the vehicle VIN in StarParts to ensure the correct parts.

Qty.	Part No.	Description
1 (AR)	5LC121X9AI	Door Trim Panel Front Right - (Sales Codes X9 with LNK with RCG with CXC without JKQ)
1 (AR)	5LC131X9AJ	Door Trim Panel Front Left - (Sales Codes X9 with LNK with RCG with CXC without JKQ)
1 (AR)	5PS281X9AI	Door Trim Panel Front Right - (Sales Codes X9 with RCJ or RC3 with LNK with CXC without JKQ)
1 (AR)	5PS291X9AJ	Door Trim Panel Front Left - (Sales Codes X9 with RCJ or RC3 with LNK with CXC without JKQ)
1 (AR)	5ZT501X9AB	Door Trim Panel Front Right - (Sales Codes X9 with LNK with RGE with CXC without JKQ)

Qty.	Part No.	Description
1 (AR)	5ZT511X9AC	Door Trim Panel Front Left - (Sales Codes X9 with LNK with RGE with CXC without JKQ)
1 (AR)	6QP123X9AB	Door Trim Panel Front Right - (Sales Codes X9 with CBH with LNK with RGE without RCJ and/or RC3 and/or JAD)
1 (AR)	6QP133X9AC	Door Trim Panel Front Left - (Sales Codes X9 with CBH with LNK with RGE without RCJ and/or RC3 and/or JAD)
1 (AR)	6QP143X9AB	Door Trim Panel Front Right - (Sales Codes X9 with RCJ or RC3 with CBH with LNK without RGE and/or JAD)
1 (AR)	6QP153X9AC	Door Trim Panel Front Left - (Sales Codes X9 with RCJ or RC3 with CBH with LNK without RGE and/or JA)
1 (AR)	6TQ621R5AB	Door Trim Panel Front Right - (Sales Codes R5 with RGE with JAD without JKQ and/or JEC)
1 (AR)	7AG211R5AB	Door Trim Panel Front Left - (Sales Codes R5 with RGE with JAD with LEW without JKQ and/or JEC)
1 (AR)	6TQ621X9AB	Door Trim Panel Front Right - (Sales Codes X9 with RGE with JAD without JKQ and/or JEC)
1 (AR)	7AG211X9AB	Door Trim Panel Front Left - (Sales Codes X9 with RGE with JAD with LEW without JKQ and/or JEC)
1 (AR)	6TQ641R5AB	Door Trim Panel Front Right - (Sales Codes R5 with RCJ or RC3 with JAD without JKQ and/or JEC)
1 (AR)	7AG231R5AB	Door Trim Panel Front Left - (Sales Codes R5 with RCJ or RC3 with JAD with LEW without JKQ and/or JEC or -R5 with RGE with LEW with JEC without JKQ)
1 (AR)	6TQ641X9AB	Door Trim Panel Front Right - (Sales Codes X9 with RCJ or RC3 with JAD without JKQ and/or JEC)
1 (AR)	7AG231X9AB	Door Trim Panel Front Left - (Sales Codes X9 with RCJ or RC3 with JAD with LEW without JKQ and/or JEC or without X9 with RGE with LEW with JEC without JKQ)
1 (AR)	6TQ641K5AB	Door Trim Panel Front Right - (Sales Codes K5 with RCJ or RC3 with JAD without JKQ and/or JEC)
1 (AR)	7AG231K5AB	Door Trim Panel Front Left - (Sales Codes K5 with RCJ or RC3 with JAD with LEW without JKQ and/or JEC)
1 (AR)	6TR421X9AB	Door Trim Panel Front Right - (Sales Codes X9 with RCJ or RC3 with CBL with JAD with JKQ without RGE)
1 (AR)	7AG251X9AB	Door Trim Panel Front Left - (Sales Codes X9 with RCJ or RC3 with CBL with JAD with JKQ with LEW without RGE)

Qty.	Part No.	Description
1 (AR)	6TR441X9AB	Door Trim Panel Front Right - (Sales Codes X9 with CBL with RGE with JAD with JKQ without RCJ and/or RC3)
1 (AR)	7AG271X9AB	Door Trim Panel Front Left - (Sales Codes X9 with CBL with RGE with JAD with JKQ with LEW without RCJ and/or RC3)
1 (AR)	6TR461R9AB	Door Trim Panel Front Right - (Sales Codes R9 with RCJ or RC3 with CBF with JAD with JKQ without RGE)
1 (AR)	7AG291R9AB	Door Trim Panel Front Left - (Sales Codes R9 with RCJ or RC3 with CBF with JAD with JKQ with LEW without RGE)
1 (AR)	6TR461V5AB	Door Trim Panel Front Right - (Sales Codes V5 with RCJ or RC3 with CBF with JAD with JKQ without RGE)
1 (AR)	7AG291V5AB	Door Trim Panel Front Left - (Sales Codes V5 with RCJ or RC3 with CBF with JAD with JKQ with LEW without RGE)
1 (AR)	6TR461X9AB	Door Trim Panel Front Right - (Sales Codes X9 with RCJ or RC3 with CBF with JAD with JKQ without RGE)
1 (AR)	7AG291X9AB	Door Trim Panel Front Left - (Sales Codes X9 with RCJ or RC3 with CBF with JAD with JKQ with LEW without RGE)
1 (AR)	6TR481R9AB	Door Trim Panel Front Right - (Sales Codes R9 with CBF with RGE with JAD with JKQ without RCJ and/or RC3)
1 (AR)	7AG311R9AB	Door Trim Panel Front Left - (Sales Codes R9 with CBF with RGE with JAD with JKQ with LEW without RCJ and/or RC3)
1 (AR)	6TR481V5AB	Door Trim Panel Front Right - (Sales Codes V5 with CBF with RGE with JAD with JKQ without RCJ and/or RC3)
1 (AR)	7AG311V5AB	Door Trim Panel Front Left - (Sales Codes V5 with CBF with RGE with JAD with JKQ with LEW without RCJ and/or RC3)
1 (AR)	6TR481X9AB	Door Trim Panel Front Right - (Sales Codes X9 with CBF with RGE with JAD with JKQ without RCJ and/or RC3)
1 (AR)	7AG311X9AB	Door Trim Panel Front Left - (Sales Codes X9 with CBF with RGE with JAD with JKQ with LEW without RCJ and/or RC3)
1 (AR)	7JP381K4AA	Door Trim Panel Front Right - (Sales Codes K4 with RGE with JAD with JEC without JKQ)
1 (AR)	7JP391K4AA	Door Trim Panel Front Left - (Sales Codes K4 with RGE with LEW with JEC without JKQ)

Qty.	Part No.	Description
1 (AR)	7JP401K4AA	Door Trim Panel Front Right - (Sales Codes K4 with RCJ or RC3 with JAD with JEC without JKQ)
1 (AR)	7JP411K4AA	Door Trim Panel Front Left - (Sales Codes K4 with RCJ or RC3 with LEW with JEC without JKQ

REPAIR PROCEDURE:

- NOTE: When replacing one or both door panels, transfer any and all components from the old door panel(s) to the new door panel(s).
- 1. Replace one or both door panels **as required**. Refer to the detailed service procedures available in DealerCONNECT/Service Library under: Service Info>23 Body / Doors Front / Panel, Door Trim / Removal / Installation.

POLICY:

Reimbursable with in the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
23-20-22-9X	Trim Panels for Delamination - Inspect Both Front Doors (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.
23-20-22-9Y	Front Door Trim Panel - Inspect and Replace One Front Door (0 - Introduction)	6 - Electrical and Body Systems	0.4 Hrs.
23-20-22-9Z	Front Door Trim Panels - Inspect and Replace Both Front Doors (0 - Introduction)	6 - Electrical and Body Systems	0.7 Hrs.

FAILURE CODE:

	ZZ	Service Action
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