



NUMBER: 08-213-22

GROUP: 08 - Electrical

DATE: November 19, 2022

This bulletin is supplied as technical information only and is not an authorization for repair. No part of this publication may be reproduced, stored in a retrieval system, or transmitted, in any form or by any means, electronic, mechanical, photocopying, or otherwise, without written permission of FCA US LLC.

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 22-227, date of issue November 19, 2022. All applicable Sold and Un-Sold RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty. This RSU will expire 18 months after the date of issue.

SUBJECT:

Upper Switch Bank Buttons Sticking on Instrument Center Bezel

OVERVIEW:

This bulletin involves inspecting and if necessary repairing the upper switch bank bezel for a sticking button condition.

MODELS:

2022 (WL) Jeep Grand Cherokee

NOTE: This bulletin applies to vehicles within the following market/country: North America, India/Asia Pacific, Middle East/Africa and South America.

NOTE: This bulletin applies to vehicles built on or after February 01, 2022 (MDH 0201XX) and on or before July 18, 2022 (MDH 0718XX).

SYMPTOM/CONDITION:

Upper switch bank buttons are sticking when used (buttons for Park Assist / Traction Control / Lane Sense / Auto Start Stop / Front Passenger Display).

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RSU VIN list, perform the repair. **This RSU only applies to vehicles on the RSU VIN list.**

REPAIR PROCEDURE:

1. Do all of the upper switch bank buttons in the center stack function normally?
 - YES>>> This bulletin has been completed, use inspect LOP (08-80-81-95) to close the active RSU.
 - NO>>> Proceed to [Step 2](#).

2. If any buttons are found to be sticking when depressed remove the instrument panel center bezel. Refer to the detailed service procedures found in DealerCONNECT/Service Library under: 23 - Body / Instrument Panel / Bezel, Instrument Panel, Center / Removal.
3. Loosen the two switch bank upper mounting screws (Fig. 1) only 1/4 of a turn at a time until the buttons are found to function normally.

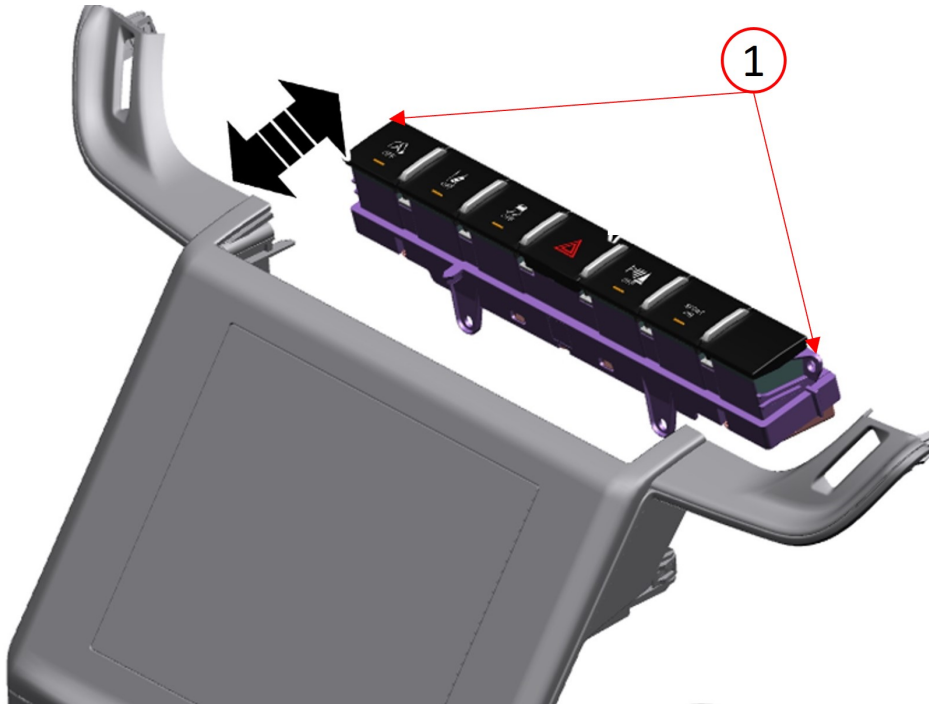


Fig. 1
Upper Switch Bank

4. Install the instrument panel center bezel. Refer to the detailed service procedures found in DealerCONNECT/Service Library under: 23 - Body / Instrument Panel / Bezel, Instrument Panel, Center / Installation.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
08-80-81-95	Instrument Panel Center Bezel, Upper Switch Bank Buttons - Inspect (1 - Semi-Skilled)	6 - Electrical and Body Systems	0.2 Hrs.
08-80-81-96	Instrument Panel Center Bezel, Upper Switch Bank Buttons - Inspect and Repair (1 - Semi-Skilled)	6 - Electrical and Body Systems	0.5 Hrs.

FAILURE CODE:

ZZ	Service Action
----	----------------