

MAS003383 RU 22-02

RAPID UPDATE 573

FROM: Maserati TSO

TO: Maserati Network



Maserati

PERSONAL SERVICE LAB

MASTERS OF CARE

Rapid Update 573 MC20 Seat Rattle Noise



DATE: DECEMBER 14 2022

Certain Maserati MY22-23 MC20 (M240) listed in MODISCS+ are involved in a Rapid Update to prevent potential noise coming from the seats while driving.

This action is needed to eliminate the source of the noise. MC20's without heated seats, are equipped with an unused connector included with the internal seats wiring harness. This connector, in some cases, could shake hitting the shell, creating the reported noise. To prevent this, the connector must be deleted by cutting it off from the harness.

We remind you that all the Rapid Updates must be performed within the first workshop visit, regardless of the Mandatory setting set in Modis, as required by Maserati policies.

Also, for vehicles in Stock Dealer / PDI, it is necessary to carry out all action operations before delivery to the end customer, as required by the White Book and explicitly reported in the Pre-delivery checklist.

Please read and review this bulletin first before starting the procedure.
Contact your Regional AfterSales Manager (RAM) or the Technical Support Helpdesk if you have any questions. (Maseratitechsupport@maserati.com)

Thank You for your continued support and cooperation.

Maserati Americas
Aftersales Dept.

Technical Procedure

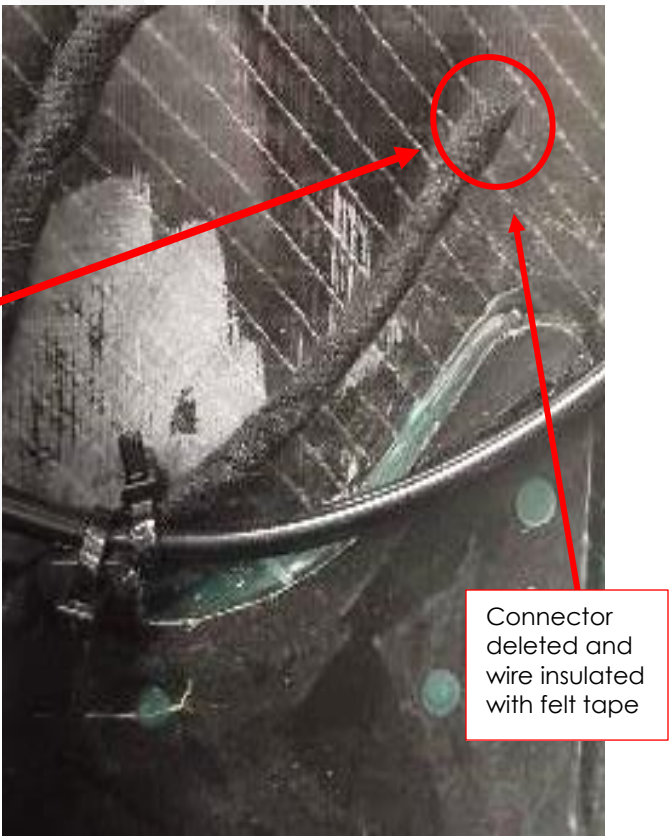
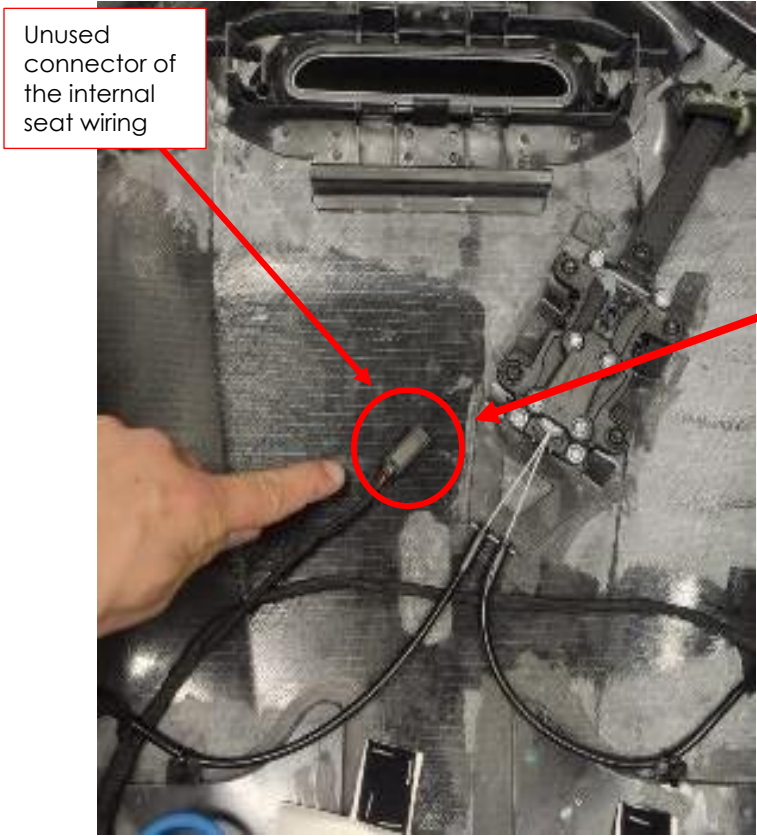
 All images shown in this bulletin are for illustrative purposes only

1. Always check in ModisCS+ to see if the vehicle is involved in this campaign and if the The campaign has not been previously performed.
2. Before performing this operation, please follow the below indicated procedure for interior protection and use clean gloves. **00.AA.005 - INTERIOR VEHICLE PROTECTION**
3. Move the seat completely backwards. Then remove the passenger seat seatback upper carter, following the below procedure **09.38.013 - PASSENGER SEAT SEATBACK UPPER CARTER - Removal/refitting or replacement**
4. Insert the hand behind the foam to reach the center of the backrest.



5. Identify the unused connector and cut it off by cutting the wire just below the connector and removing it, as shown below.

Note: The images shown below are for illustrative purposes only and are just meant to clarify the connector to be identified and cut. This is a blind operation performed entering from the seat back upper carter hole. No dismantling should be carried out.



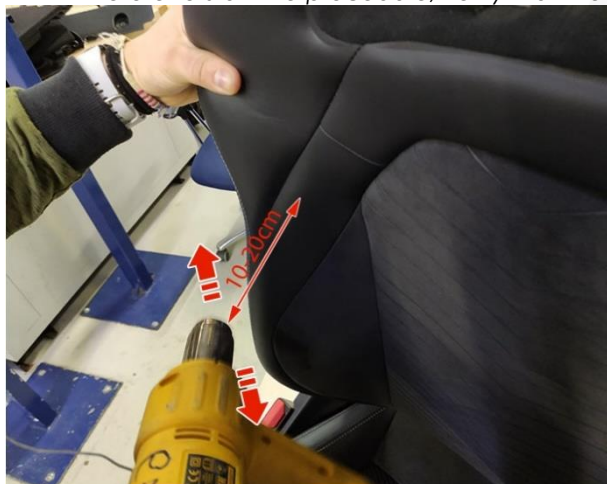
Make sure that the wire is cut clean with no copper wire exposed from the wire insulation!

6. After the cut, insulate the wire harness using wire insulating felt tape.
7. Refit the passenger seat seatback upper carter.

If during the operation there should be wrinkles on the leather of the seat, it is possible to eliminate them using a heat gun and smoothing the surface with a smooth spatula.

Important notes for the rework:

- Keep the gun at a distance of at least 10-20 cm;
- Never linger on the same point with the gun to avoid damaging the leather;
- Before to start the procedure, verify that the spatula doesn't present burr.



8. Repeat the entire procedure for the driver seat.
9. The operation is completed.

Warranty Claim

Fill in the relative Warranty Claims as follows:

Description	Code
Campaign Number	573
Warranty Code	23
Fault Code	063
Component Code	9.40.003
Operation Code	9.40.003.A (1,20h)