

MAS003359 RU 22-04

RAPID UPDATE 562

FROM: Maserati TSO

TO: Maserati Network



Maserati

PERSONAL SERVICE LAB

MASTERS OF CARE

Rapid Update 562

M15x MY22-23 - Potential Maserati Logo Detachment



DATE: DECEMBER 14 2022

Certain Maserati Ghibli (M157), and Quattroporte(M156) MY22-23 listed in MODISCS+ are involved in a Rapid Update to prevent the detachment of the front hood Maserati EMBLEM.

This event could occur due to insufficient coupling between the EMBLEM and its support, so the gluing could be compromised.

In case of poor connection, a special procedure has been developed to ensure optimal adherence and eliminate any risk of detachment of the EMBLEM.

For the new production cars, a new coupling has been implemented to prevent any risk of detachment.

We remind you that all Service Campaigns must be carried out at the first entry of the vehicle into the workshop, regardless of the Mandatory setting set in Modis, as required by Maserati policies.

Furthermore, for cars in Stock Dealer / POI, it is necessary to perform all the campaign operations before delivery to the End Customer, as prescribed by the White Book and explicitly reported in the Pre-delivery checklist.

Please read and review this bulletin first before starting the procedure.
Contact your Regional AfterSales Manager (RAM) or the Technical Support Helpdesk if you have any questions. (Maseratitechsupport@maserati.com)

Thank You for your continued support and cooperation.

Maserati Americas
Aftersales Dept.

Technical Procedure

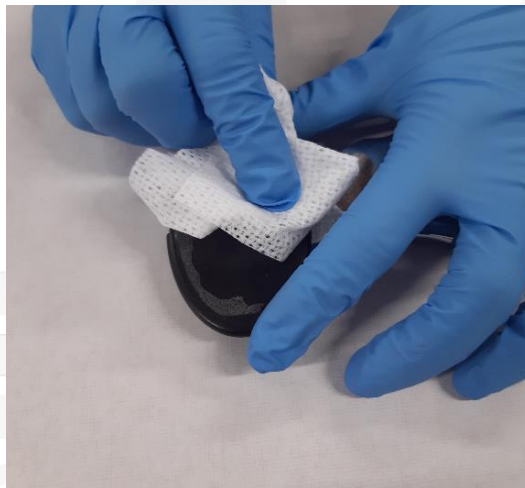
 All images shown in this bulletin are for illustrative purposes only

1. Always check ModisCS+ to see if the vehicle is involved in this action and if it has not been previously performed.
2. Protect the area around the logo with masking tape.
3. Check if the Maserati EMBLEM can be easily detached from its holder using a suction cup or a suitable Teflon wedge. In some cases, it may be necessary to only apply a little force for the inspection.



Pictures refer to a Levante model. Their use is intended only to clarify the needed steps of the procedure.

- If the inspection is GOOD and the EMBLEM adhesion is strong. The inspection procedure is finished.
 - If the inspection is NO GOOD and the EMBLEM is loose and detaches from the holder. Proceed to **Step 4**.
4. Remove the EMBLEM from the holder and clean the area between the holder and the EMBLEM with Isopropyl - alcohol wipes. Clean off all glue residue, then allow it to dry for 5 minutes.



5. The sealants listed below are approved by the factory and must be purchased locally:

USABLE SEALANTS
Dowsil 7091
Loctite 5900
Loctite 5970
Threebond 1227E
Simson ISR 7003
Simson ISR 7008
Teroson MS 932
Teroson MS 935
Teroson MS 9360

6. Apply a bead of sealant, diameter 5 mm, length 25 mm, on the EMBLEM holder.



7. Carefully apply the painted aluminum EMBLEM on the plastic support and apply slight pressure with one hand. The quantity of sealant used is such that it does not squeeze out of the logo.



8. After bonding:

- Do not use the car for the next 4 hours after the operation
- Keep the car in a dry area (no rain!) at a minimum of 12°C for at least 12 hours

9. The procedure is completed.

Warranty Claim

Fill in the relative Warranty Claims as follows:

Description	Code
Campaign Number	562
Warranty Code	23
Fault Code	063
Component Code	9.16.015
Operation Code	
Check	9.16.015.A (0,05h)
Check + Rework*	9.16.015.B (0,30h) *

* The reimbursed time has been increased by 0.10h compared to the effective rework time to compensate for the reimbursement of the minimum amount of sealant used