

GPOP - Issue Review System

Part Number:

68444865A\$, 68510377A\$, 68467662A\$, 68541934A\$, 68456248A\$, 68541933A\$

Part Description:

Telematic box module 2

Issue Description:

For customer concern of Uconnect box error popup on the screen every time the vehicle is turned on. A missing security certificate or after a new TBM installed, or any active DTC set by TBM will trigger this popup. Please refer to STAR Online S2108000015 for more information. If you continually see this popup message, also see an active B22A9-93 DTC, please use wiTECH tool to check TBM2 module and record the failure information as shown on STAR Online S228A000003. Before replacing the TBM module, please check connections behind the TBM, the antenna and harness for improper connection and damage. Please call Stellantis engineers for more guidance. FCA Redacted Content