ΔΤΟΥΟΤΑ

Tech Tip T-TT-0611-20

December 19, 2022

Multimedia Recorder (MMR) Download Instructions

Service Category

Audio/Visual/Telematics

^{Section} Navigation/Multi Info Display

Market

Applicability All Applicable Models

APPLICABLE VEHICLES

2020-2022	C-HR	2018-2020	Sienna
2018-2022	Camry	2020-2022	Prius
2019-2022	Avalon	2021-2022	Sienna HV
2019-2022	Avalon HV	2020-2022	Highlander
2021-2022	Venza HV	2020-2022	Highlander HV
2020-2022	Tacoma	2020-2021	Tundra
2020-2022	4Runner	2020-2022	Corolla HV
2021-2022	RAV4 Prime	2019-2022	RAV4
2019-2022	Corolla Hatchback	2020-2022	Prius Prime
2019-2022	RAV4 HV	2020-2022	Corolla
2020-2022	Sequoia	2018-2022	Camry HV

CONDITION

To assist with the early detection and early resolution of audio related concerns, it may be requested as part of the remanufactured head unit return to recover MMR data from the head unit. The following steps are instructions on how to retrieve the data from the system and are only to be used when requested by audio suppliers, FTS, and/or FPEs.

RECOMMENDATIONS

Press and hold the "Audio" button on the faceplate while cycling the headlight switch from off to on three times.

2. Select "Failure Diagnosis".



Multimedia Recorder (MMR) Download Ins	structions USA				
RECOMMENDATIONS					
3. Select "Diagnosis Recorder".					
Failure Diagnosis Back					
System Check Storage Check					
Diagnosis Recorder					
 Deselect "Recording ON/OFF" (it should be green and it process). 	needs to be white/grey to continue this				
Diagnosis Recorder Back					
MM Diag Recorder Delete REC DATA BT Communication Trace output					
Recording ON/OFF WFI Communication Trace output					
5. Press and hold the hidden button for 30 seconds.					
Diagnosis Recorder Back					
MM Diag Recorder					
Delete REC DATA Communication Recording ON/OFF WFICommunication Trace output Trace output					
6. Insert a blank USB drive into the vehicle's USB port (4GB capacity is needed).					
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RECOMMENDATIONS			
7. Press and hold the "	'output" button for fiv	ve (5) seconds.	
Failure diagnosis information select ALL selection SW ALL selection cance Power supply trace Mode management AVC-LAN trace CAN trace Maker peculiarity trace	tion BACK el SW NEXT PAGE BT Communication BT trace WiFi Communication WiFi trace Center communication version Info trace OUTPUT		
8. Select the "Yes" but	ton on the pop-up s	creen.	
Failure diagnosis information select ALL selection SW ALL selection can Power supply trace Mode measurement Start copy files to US OK? Yes Maker peculiarity trace	tion BACK Rel SW NEXT PAGE BT Communication BT texes SB memory. Cancel version Info trace OUTPUT		
9. Select the "OK" butt	on on the next pop-	up screen.	
Failure diagnosis information select ALL selection SW ALL selection cance Power supply trace Connect private USI Maker peculiarity trace	tion BACK el SW NEXT PAGE BT Communication B memory. OK version Info trace OUTPUT		
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