Subject	Market
Multimedia Recorder (MMR) Download Instructions	USA

Service Category	Section
Audio/Visual/Telematics	Navigation/Multi Info Display

Applicability

All Applicable Models

APPLICABLE VEHICLES

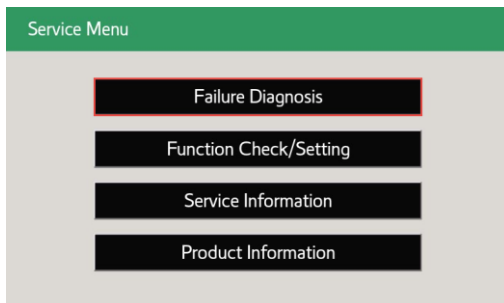|			
2020-2022	C-HR	2018-2020	Sienna
2018-2022	Camry	2020-2022	Prius
2019-2022	Avalon	2021-2022	Sienna HV
2019-2022	Avalon HV	2020-2022	Highlander
2021-2022	Venza HV	2020-2022	Highlander HV
2020-2022	Tacoma	2020-2021	Tundra
2020-2022	4Runner	2020-2022	Corolla HV
2021-2022	RAV4 Prime	2019-2022	RAV4
2019-2022	Corolla Hatchback	2020-2022	Prius Prime
2019-2022	RAV4 HV	2020-2022	Corolla
2020-2022	Sequoia	2018-2022	Camry HV

CONDITION

To assist with the early detection and early resolution of audio related concerns, it may be requested as part of the remanufactured head unit return to recover MMR data from the head unit. The following steps are instructions on how to retrieve the data from the system and are only to be used when requested by audio suppliers, FTS, and/or FPEs.

RECOMMENDATIONS

Press and hold the "Audio" button on the faceplate while cycling the headlight switch from off to on three times.

2. Select "Failure Diagnosis".

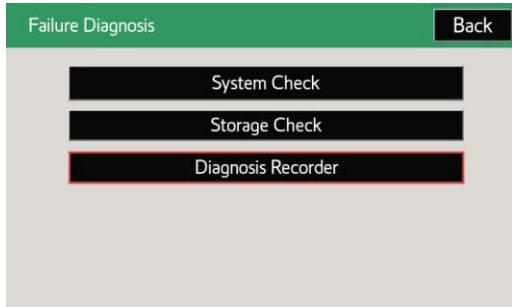| Subject	Market
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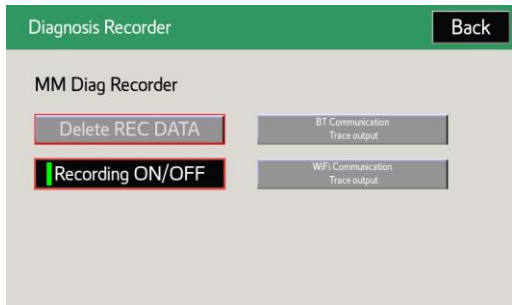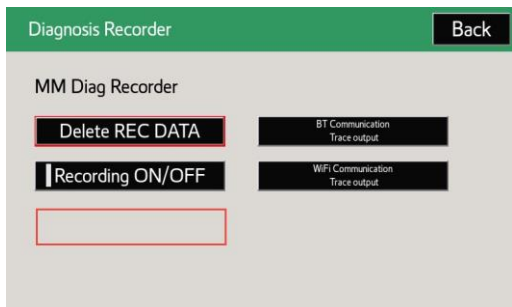## RECOMMENDATIONS

3. Select "Diagnosis Recorder".

4. Deselect "Recording ON/OFF" (it should be green and it needs to be white/grey to continue this process).

5. Press and hold the hidden button for 30 seconds.

6. Insert a blank USB drive into the vehicle's USB port (4GB capacity is needed).

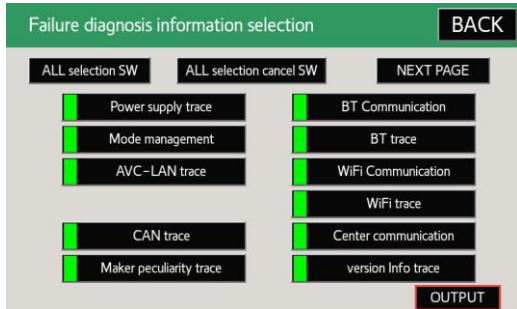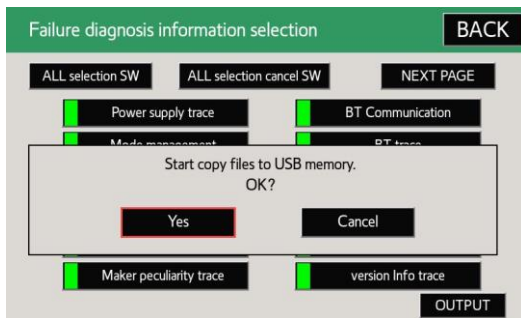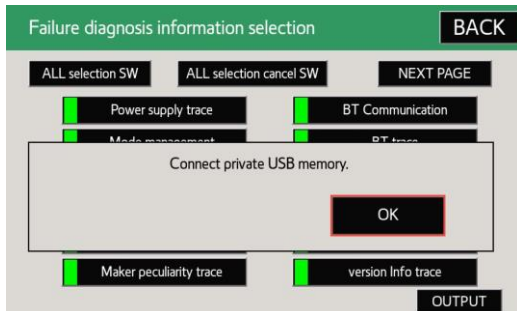| Subject	Market
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RECOMMENDATIONS

7. Press and hold the "output" button for five (5) seconds.

8. Select the "Yes" button on the pop-up screen.

9. Select the "OK" button on the next pop-up screen.

Subject

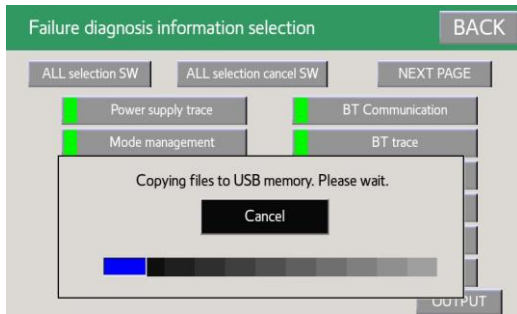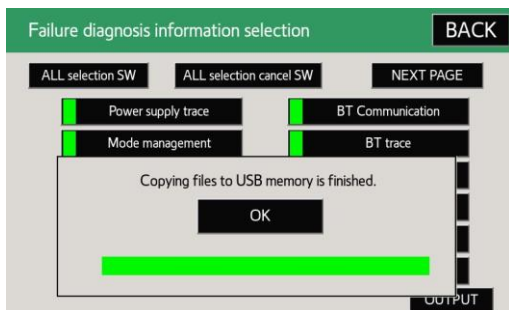# Multimedia Recorder (MMR) Download Instructions

Market
USA

Applicability
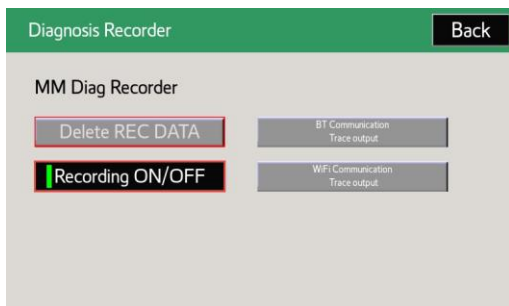
RECOMMENDATIONS

10. Wait for the files to copy to the USB drive.

11. Once the files have transferred, select the "OK" button.

12. Select the "BACK" button in the upper right hand corner, then turn "Recording ON/OFF" back to the ON position (should be green to enable the MMR to record).

13. Turn the ignition off, then once the light on the USB turns off, the USB can be removed.

LINK REFERENCES

This Tech Tip does not contain any link references