



NUMBER: 08-143-22

GROUP: 08 - Electrical

DATE: July 29, 2022

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This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 22-140, date of issue July 29, 2022. All applicable UnSold RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty. This RSU will expire 18 months after the date of issue.

SUBJECT:

Charging Cable Replacement

OVERVIEW:

This bulletin involves replacing the hybrid battery charging cables.

MODELS:

2022 (RU) Chrysler Pacifica (PHEV)

NOTE: This bulletin applies to vehicles within the following markets/countries: North America.

NOTE: This bulletin applies to vehicles built on or before April 15, 2022 (MDH 0415XX) equipped with a 3.6L V6 PHEV Hybrid Engine (Sales Code EH3).

SYMPTOM/CONDITION:

Customers may experience the following:

- Charge cable fails to charge with a message in the cluster "Check External Charging System".

PARTS REQUIRED:

Qty.	Part No.	Description
1	05185142AA	Cable, Battery Charger

DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in DealerCONNECT/Service Library, verify all related systems are functioning as designed. If DTCs or symptom conditions, other than the ones listed above are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If a customer's VIN is listed in VIP or your RSU VIN list, perform the Repair Procedure. **This RSU only applies to vehicles on the RSU VIN list.**

REPAIR PROCEDURE:

1. Remove the old battery charging cable and replace it with the new charging cable (PN 05185142AA).

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
08-08-03-91	Cable, Electric Vehicle Charging - Replace (1 - Semi-Skilled)	6 - Electrical and Body Systems	0.0 Hrs

Related Operation

Labor Operation No:	Description	Skill Category	Amount
95-08-03-50	Handling Fee For Battery Charging Cable (1 - Semi-Skilled)	6 - Electrical and Body Systems	\$5.00

FAILURE CODE:

ZZ	Service Action
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