



STAR ONLINE PUBLICATION



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Symptom/Vehicle Issue: Defroster Grille Has A Gap And Or Warp

Customer Complaint/Technician Observation: A small gap seen between the defroster grille and the IP top pad typically on the right side by the speaker.

Discussion: If the gap is present inspect the build date of the vehicle.

Vehicles built up to 5/10/22 - Replace warped grille with new grille.

Vehicles built after 5/10/22 - 1st step simply try to press the grille down to engage the dual lock tape fastener. If the condition returns or there is no improvement in fitment by pressing down then replace the grille with a new MOPAR service part.

Note>>> After 5/10/22 all grilles (except McIntosh audio system) come with dual lock on them.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.