



STAR ONLINE PUBLICATION



Case Number: S2121000015 REV. B

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Symptom/Vehicle Issue: Driveline Clunk When Stopping Or Upon Take Off Launch Immediately After A Stop

Customer Complaint/Technician Observation: Owner complains of a driveline clunk.

"Customer reports a clunk from while coming to stop, the transmission is in a coast down shift to stop, or when just starting to tip into throttle to launch after a momentary stop." Clunk can be mistaken for Transmission downshift anomaly also; this can be verified by manual shift control (paddle control during coast down to 2nd gear to verify not transmission related).

Discussion: If the concern described above has been identified, it is a condition that has been investigated by engineering; the recommended service repair action available is currently service kit P/N – 68597433AA; requires a VOR order.

Proceed only if part number on driveshaft label is 53011135AC, 53011135AD, or 53011135AE

Kit includes:

- 1 Boot
- 2 Clamps
- 1 tube of grease, to be added to the propshaft internal splines.
- 8 bolts (Front and Rear propshaft secure)
- Instruction sheet.

Note: Grease included in the kit is special formulation unique for TRX propshaft.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.