



STAR ONLINE PUBLICATION



Case Number: S2218000015

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Symptom/Vehicle Issue: The customer complaint may include the transmission going into “PARK” and electronic parking brake auto-setting following an ESS engine shut off while coming to a stop. This issue will only occur under the following conditions:

1. The driver has the Adaptive Cruise Control (ACC) set
2. The driver allows the ACC system to brake the vehicle to a stop due to traffic detected in front of the customer’s vehicle (ie. the driver does not touch the brake pedal during the ACC stop)
3. The engine shuts off while coming to a stop due to a normal Engine Stop/Start (ESS) event
4. While stopped, the driver presses the “CANCEL” button for ACC
5. The transmission will go into “PARK”, the electronic parking brake (EPB) will set and the engine will not auto-restart to complete the ESS event
6. Along with these actions, the driver will see a series of messages in the EVIC (info center in the cluster):
 - Shift P to Start
 - AutoPark Engaged Shifter Autocorrect Active
 - Push brake and Push button to start

At this time, the driver will need to depress the brake pedal and will see the following message:

- Park brake Auto engaged Press brake + Push switch to Release

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This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found



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At this time, the driver should depress the brake pedal and push the EPB switch to release the parking brake.

The driver should depress the brake pedal and press the start button to start the engine then while holding the brake pedal down, shift the transmission into Drive.

Please note: There are typically no DTCs associated with this condition.

Discussion: If the conditions leading up to this issue are EXACTLY as described above, no repairs are recommended. The issue is currently under engineering investigation.

At this time, it is recommended that the customer be reminded to depress the brake pedal to bring the vehicle to a stop whenever necessary.

Technicians, if the customer has experienced the issue exactly as described above, please instruct the customer to make sure to **DEPRESS THE BRAKE PEDAL BEFORE PRESSING THE CANCEL BUTTON**, if desired, under those conditions.

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