



STAR ONLINE PUBLICATION



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Symptom/Vehicle Issue: Air Suspension Control Module ASCM Does Not Change Height. Service Air Suspension Message Displays In Cluster.

Customer Complaint/Technician Observation: Service Air Suspension message displays on instrument cluster. Air suspension system does not respond to commands. Ride height does not change when requested with in vehicle switch. Technician may find the ASCM does not communicate with wiTECH.

Discussion: Follow DTC tests for any active codes. In addition, inspect the air intake tube assembly for the presence of water. If there is any presence of water, replace the intake tube assembly and the compressor/module assembly.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found