

STAR ONLINE PUBLICATION















Case Number: S2223000053

Release Date: July 2022

Symptom/Vehicle Issue: Water Leak At Hard Top Front Corner Of Quarter Window

Discussion: Perform the below steps to confirm a leak and install butyl to stop water cross over.

- 1) Remove quarter window from vehicle.
- 2) Confirm water leak by slightly tipping quarter window forward so front edge is lower and pouring water along seal edge. Fig 1
- 3) If water is dripping through seal (Fig 2), then pull back seal in this area and add a small butyl ball (about 1/4" diameter) to the corner of the quarter window. Use a piece of Mopar Butyl Tape (rope) 04076274ab or equivalent. Fig 3/4
- 4) Re-seat seal with thumb pressure to bed the seal to the butyl. Re-test seal to see if leak still present (step 2).
- 5) If water leak still present, try adjusting or adding more butyl to ensure water path is completely blocked.

If water leak is not present, then reinstall quarter window back to vehicle.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found

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Test with water bottle

Check for water entering from under seal

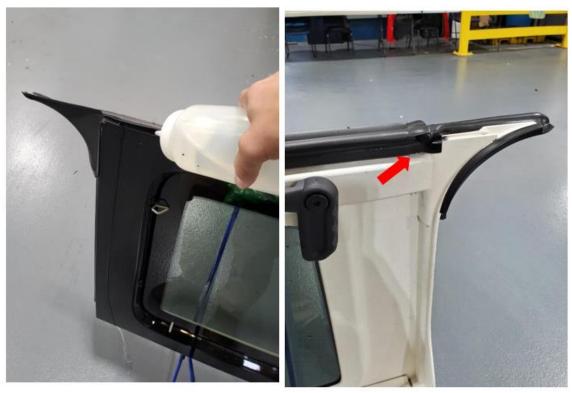


Fig 1 and 2

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Fig 3 and 4 Add butyl to corner under the seal. Butyl location under the seal

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