



STAR ONLINE PUBLICATION



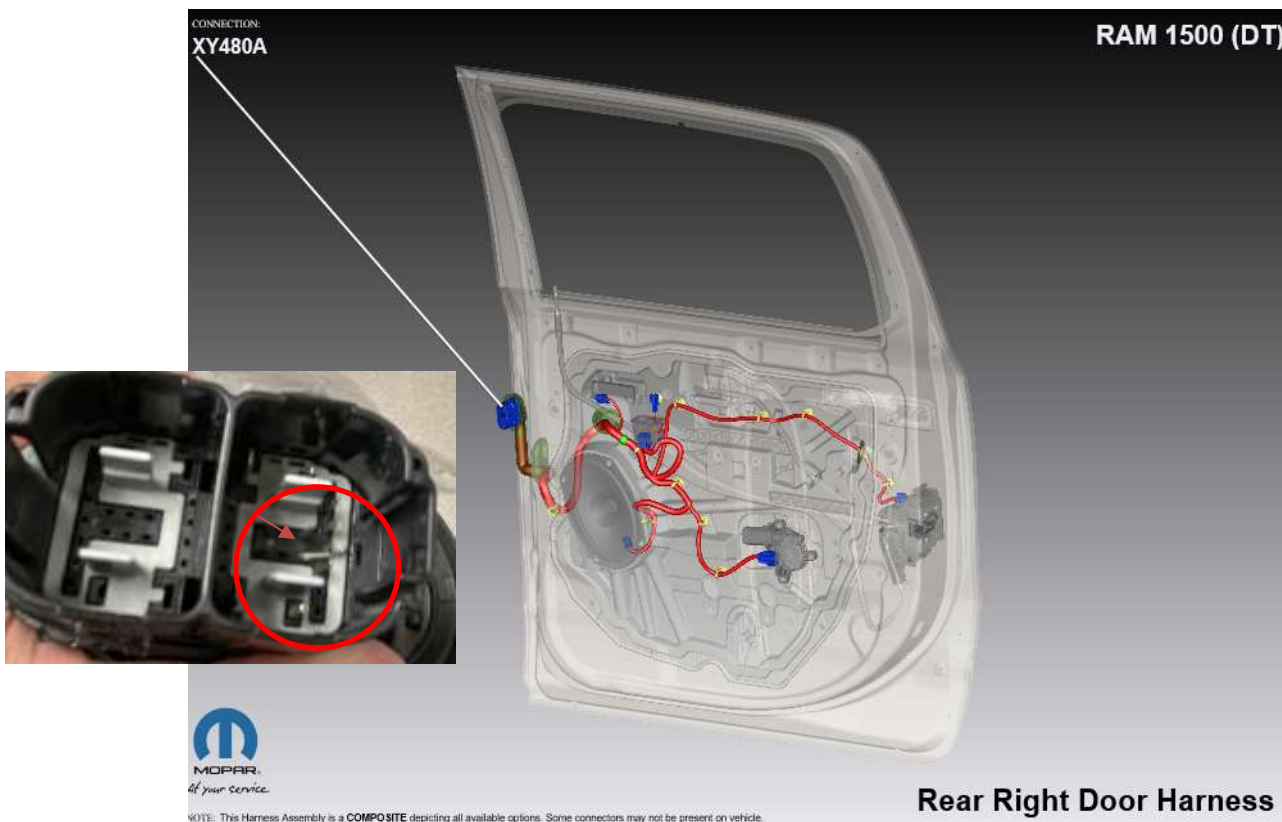
Case Number: S2208000134

Release Date: July 2022

Symptom/Vehicle Issue: Power Door Locks Inoperative, Battery Drain, No Start, Alarm Goes Off Without Incident

Customer Complaint/Technician Observation: Owner complains the alarm may go off at times and power locks do not operate. Technician observed no DTC's and a low battery condition, power door locks at the right rear door do not lock, unlock after locking.

Repair Procedure: Inspect the right rear body to door connector XY480A, repair and or replace the harness or terminals as needed.



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found