



NUMBER: 08-220-22

GROUP: 08 - Electrical

DATE: December 7, 2022

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SUBJECT:

Flash: Security Gateway Module (SGW) Updates

OVERVIEW:

This bulletin involves reprogramming the SGW with the latest available software to enable High Octane functionality for vehicles that have installed the Direct Connection Stage Kits.

MODELS:

2021 (LA) Dodge Challenger

NOTE: This bulletin applies to vehicles within the following markets/countries: North America.

NOTE: This bulletin applies to vehicles with the 6.2L V8 Supercharged HO Engine (Sales Code ESJ) equipped with the Direct Connection Redeye Stage I or Stage II.

SYMPTOM/CONDITION:

For customers that have the Direct Connection Redeye Stage I and Stage II kits installed on their vehicle, this flash is required to enable functionality of the High Octane Mode.

DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in DealerCONNECT/Service Library, verify all related systems are functioning as designed. If DTCs or symptom conditions, other than the ones listed above are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If the customer describes the symptom/conditions listed above, perform the Repair Procedure:

REPAIR PROCEDURE:

NOTE: Install a battery charger to ensure battery voltage does not drop below 13.2 volts. Do not allow the charging voltage to climb above 13.5 volts during the flash process.

NOTE: If this flash process is interrupted/aborted, the flash should be restarted.

1. Reprogram the SGW module with the latest available software. Detailed instructions for flashing control modules using the wiTECH Diagnostic Application are available by selecting the application's "HELP" tab.
2. Clear any DTCs that may have been set in any modules due to reprogramming. The wiTECH application will automatically present all DTCs after the flash and allow them to be cleared.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
18-19-20-9K	Module, Security Gateway (SGW) - Reprogram (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.

NOTE: The expected completion time for the flash download portion of this procedure is approximately 8 minutes. Actual flash download times may be affected by vehicle connection and network capabilities.

FAILURE CODE:

The dealer must use failure code CC with this Technical Service Bulletin.

- If the customer's concern matches the SYMPTOM/CONDITION identified in the Technical Service Bulletin, failure code CC is to be used.
- When utilizing this failure code, the 3C's (customer's concern, cause and correction) must be provided for processing Technical Service Bulletin flash/reprogramming conditions.

CC	Customer Concern
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