



STAR ONLINE PUBLICATION



Case Number: S2208000203

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Symptom/Vehicle Issue: P0E15-00 Hybrid/Ev Battery Pack Coolant Heater "A" Control Performance Active After High Voltage (HV) Module Updates

Discussion: After performing updates to HV modules P0E15-00 Hybrid/EV Battery Pack Coolant Heater "A" Control Performance may become Active in the HCP and was not present before the update. This is likely caused by more robust software contained in the HCP service flash now detecting an issue with Electric Coolant Heater (ECH) system which was previously present but not detected.

Repair: Follow the DTC diagnostics for P0E15-00, repair and replace components as necessary.

Verification: After repairs are performed verify the P0E15-00 can be cleared and does not return.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found