



STAR ONLINE PUBLICATION



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Symptom/Vehicle Issue: Speaker Pop Noise When Opening Door

Discussion: Customer may notice a pop noise from the speakers after turning off the ignition if door is opened after the BUS is already in sleep mode. This behavior is a normal characteristic. Please do not replace Active Noise Cancellation (ANC) components or a radio for this issue. Replacement parts will perform the same.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found