

Case Number: S228A000035

Release Date: December 2022

Symptom/Vehicle Issue: Radio Will Not Turn On

Discussion: Radio won't turn on after ignition on. The customer must press the power button to turn the radio on. Verify the Auto-On setting for the radio.

The setting is in Media \rightarrow Audio Settings \rightarrow Auto On Radio. The customer will want to select "ON" or "Recall Last".

Resetting the radio may also correct this concern and setting.

Do not replace the radio, TBM, or battery for this concern.

Sources	Playing		Audio Settings	
Aux Volume Offset		ON		
		OFF		
Auto Play		Recall Last		
Auto On Radio Radio Off with the Door		Radio automatically turns on when vehicle is in run or will recall whether it was on or off at last ignition off.		
L Home	Media	N A Nav CarPlay	Vehicle Apps	

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.

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