



STAR ONLINE PUBLICATION



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Symptom/Vehicle Issue: Customer Indicates Vehicle Blows Warm Air When Using Air Conditioning.

Customer Complaint/Technician Observation: Vehicle Blows Warm Air With A/C On.

Discussion: Once you have determined that the vehicle is blowing warm air, inspect refrigerant levels.

If it is found that the levels are low or empty, with no visible leaks on any of the main components of the air conditioning system, inspect the evaporator for leaks. Using a borescope (with black light if possible) going through the front panel vents, ensure the panel door is open, and the front temperature doors are set to full cold. If visible leaks are found or presence of dye is found on the evaporator it will need to be replaced.

If all checks have been performed, the vehicle is low or out of refrigerant suspect the evaporator to be cause.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found