



## STAR ONLINE PUBLICATION



**Case Number:** S228A000034

**Release Date:** December 2022

**Symptom/Vehicle Issue:** Blue Screen On Radio When FamCam Is Selected

**Discussion:** The radio may display a blue screen when the FamCam is selected on the radio.

A technician may find one or both of the following codes in the system:

B1493-00 Lost Low Voltage Differential Signal (LVDS) Connection with ICM1.

B229C-96 Interior Camera Module-Component Internal Failure.

If the codes are active, replace 04672882AC, and 04672882AD level Interior Camera Module with an "AE" level or higher part.

If codes are stored, check system wiring and connections and see SOL S2208000036 for tips on helping recover and diagnose blue screen camera concern.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.**