



## STAR ONLINE PUBLICATION



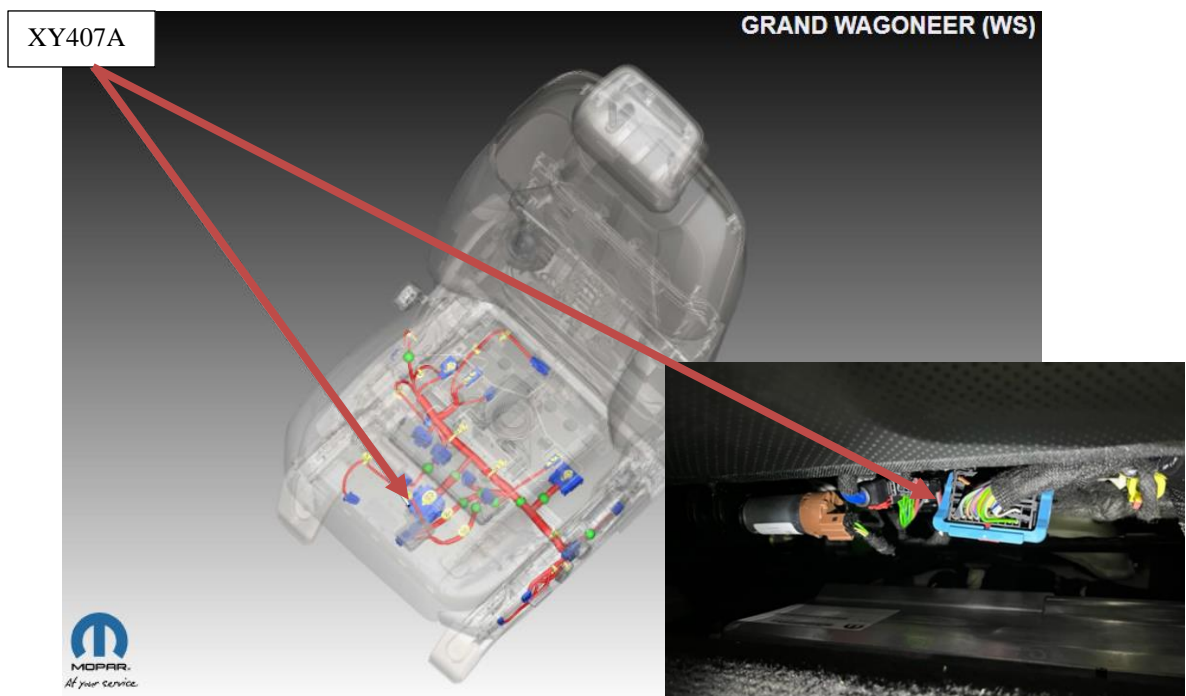
**Case Number:** S220800004 REV. A

**Release Date:** December 2022

**Symptom/Vehicle Issue:** Adjustable Pedals Cannot Be Adjusted, Power Tilt Steering Will Not Adjust

**Customer Complaint/Technician Observation:** Owner complains the adjustable pedals and/or tilt steering will not adjust or recall memory settings. Technician may or may not have Diagnostic Trouble Codes (DTCs).

**Repair Procedure:** Inspect the XY407A black 40-way connector for any Terminals Pushed Out (TPOs). Secure any loose or pushed out terminals, no parts required.



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found**