



STAR ONLINE PUBLICATION



Case Number: S2208000190

Release Date: December 2022

Symptom/Vehicle Issue: Enhanced Vehicle Security, Valet Mode Operation and Personnel Identification Number (PIN)

Technician Observation: Inquiry on vehicle enhanced security updates and valet mode features and operation.

Discussion: Valet mode operational characteristics.

Valet Mode:

To enter Valet Mode, press the Valet button from any of the Drive Modes on the Uconnect touchscreen and a pop-up screen will ask you if you would like to enter Valet Mode. After selecting "Yes" you will be asked to enter a four-digit PIN. The PIN is not pre-selected, so you are free to select any four-digit numeric combination that will be easy to remember. Every time you activate Valet mode a new PIN can be entered. You are not required to use the same PIN every time. While in Valet Mode the following vehicle configurations are set and locked to prevent unauthorized modification Fig 1 and 2.

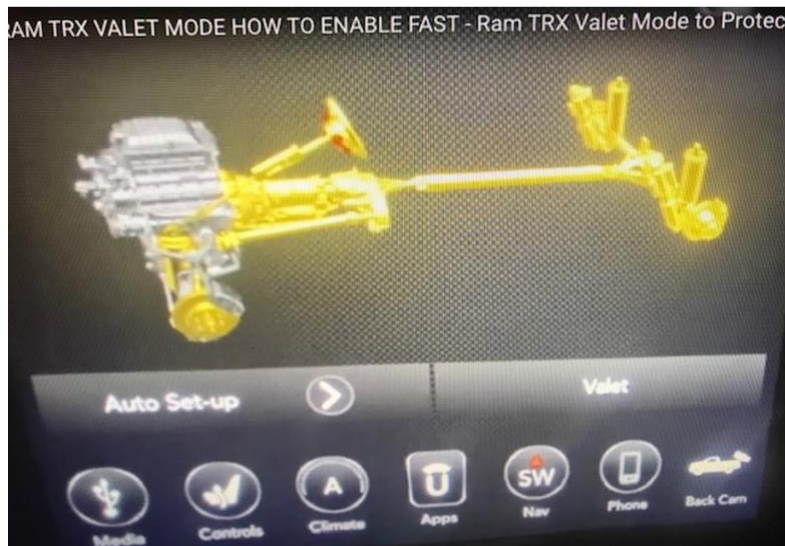


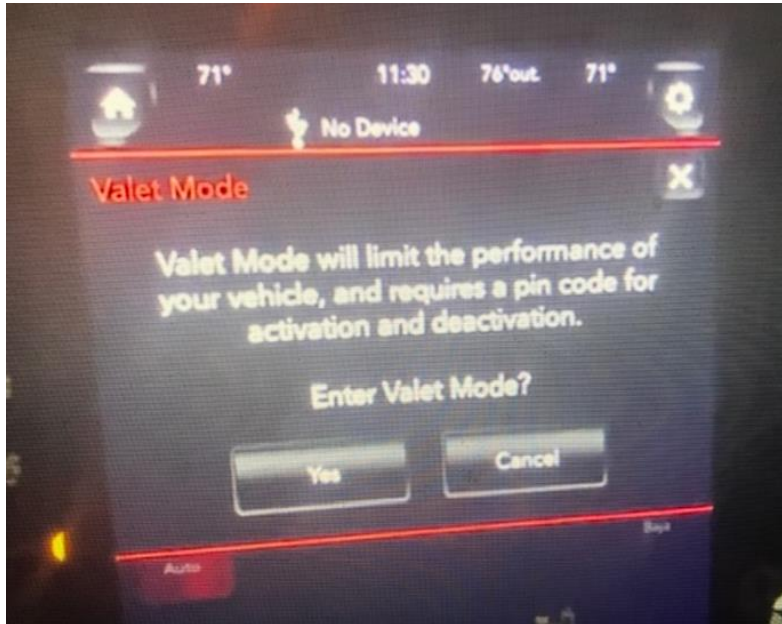
Fig 1

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found



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- Transmission upshifts earlier than normal.
- Steering and Suspension are set to their Street settings.
- Steering wheel paddle shifters are disabled.
- The ESC Off button is disabled.
- The Launch Control button is disabled.
- Engine power is reduced.

NOTE: If your four-digit PIN is lost or forgotten, the vehicle will exit Valet Mode after a battery disconnect for approximately five minutes. Reconnect the battery and cycle the ignition to the ON/RUN position. The vehicle will be in Auto Mode.

Fig 2

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