

TECHNICAL SERVICE BULLETIN

Classification:	Reference:	Date:
AN22-027	ITB22-043	December 8, 2022

INFOTAINMENT CONTROL UNIT REPLACEMENT SERVICE INFORMATION

APPLIED VEHICLES:

- 2020-2023 Q50 (V37)
- 2020-2022 Q60 (CV37)
- 2020-2023 QX50 (J55)
- 2022-2023 QX55 (FJ55)
- 2022-2023 QX60 (L51)
- 2021-2023 QX80 (Z62)

SERVICE INFORMATION

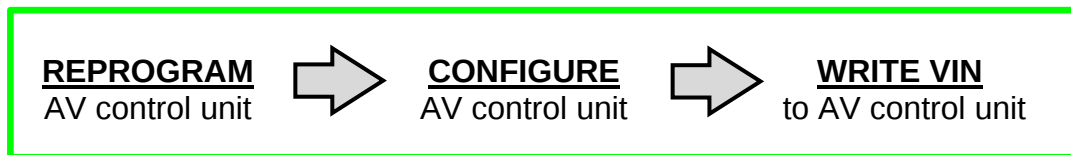
When replacing an AV control unit (Infotainment Control Unit), for any reason, all three steps below are required. If all three steps are not completed on vehicles equipped with a TCU, the Over The Air (OTA) updates will not work, and other functions may be inoperative.

HINT: Not all **APPLIED VEHICLES** are OTA-update capable.

1. Reprogram the AV control unit.
2. Configure the AV control unit.
3. Write the VIN to the AV control unit.

IMPORTANT: Steps 1-3 above must be performed in the sequential order shown below.

ORDER OF COMPLETION



Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Infiniti retailer to determine if this applies to your vehicle.

AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
December 8, 2022	ITB22-043	Original bulletin published

