

Improper Odometer and/or Speedometer Function

Vehicles Affected

| Models | Model Year | Model Type | VIN Range | Vehicle-Specific Equipment |
|--------|------------|------------|-----------|----------------------------|
| All | All | All | n/a | n/a |

Revision History

| Revision | Release Date | Changes |
|----------|------------------|-------------------|
| 0 | December 8, 2022 | Original document |

Condition

The vehicle's odometer and/or speedometer do not function properly.

Technical Background

A possible installation of an aftermarket-tampering device between the vehicle wiring harness and the instrument cluster that filters or blocks the signals for distance and speed could explain the concern.

Note: If installed, the device's location is typically behind the instrument cluster.



Service Information

If an aftermarket device has been found installed in a vehicle, notify the customer and report it to the warranty department via PRMS* with photo documentation.

(*select: *Warranty Support -> Vehicle Information -> "Block Flag"*)

Search Items

Mileage, Odometer, Tampering, Tampered, Stopped, Freeze, Frozen

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