

Case Number: S2008000103 REV. A

Release Date: August 2022

Symptom/Vehicle Issue: No Start, Stop Start Inoperative, Battery or Check Engine Light (CEL) Illuminated

Customer Complaint/Technician Observation: Owner has one or more of the above issues. Technician observed, the vehicle is setting one or multiple Diagnostic Trouble Codes (DTC's) P2AF5, P2504, P063A, P2503, P0562.

Repair Procedure: Inspect all connections at the High Current Fuse Array (HCFA) and Power Control Relay (PCR) Locations. Clean and secure all HCFA and PCR connections and test the HCFA as needed.

HCFA/PCR Locations, on the passenger side, header location Fig 1, 2, and 3.



Fig 1

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.

Stellantis US LLC



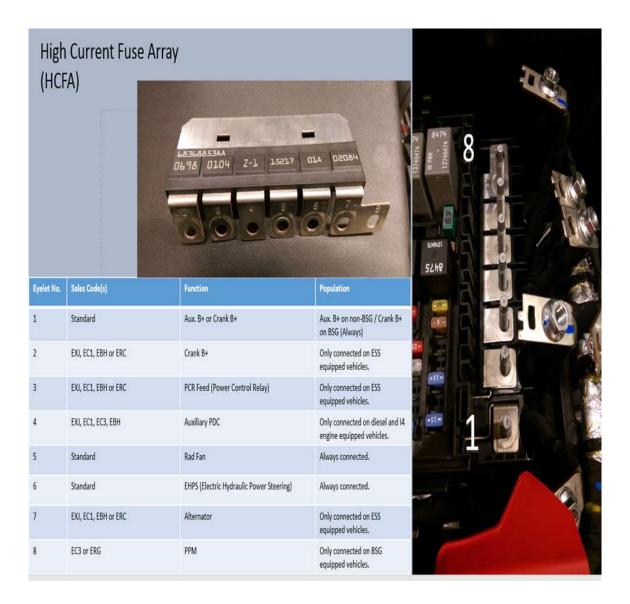


Fig 2

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.

Stellantis US LLC



Fuse Array Testing 1 N2 DUTY HEAVY FUSE No 125A FUSE N3 150A FUSE FUSE N4 150A FUSE FUSE N5 60A FUSE N5 5 _J4 C1 1 N4 A801 RD/GY 1 N3 1 N A3 RD P18 A10 RD A13 PCR Fuse Failed Continuity Test using Multi-meter.

Fig 3

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.

Stellantis US LLC