



## STAR ONLINE PUBLICATION



**Case Number:** S228A000021

**Release Date:** August 2022

**Symptom/Vehicle Issue:** Speaker Pop Noise When Opening Door

**Discussion:** The customer may notice a pop noise after turning off the ignition and then opening the door. Please do not replace Active Noise Cancellation (ANC) module or Radio for this issue. Replacements will not correct concern. Engineering is investigating concern.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found**