



STAR ONLINE PUBLICATION



Case Number: S1823000030 Rev A.

Release Date: August 2022

Symptom/Vehicle Issue: Buzz Squeak Noise From Steering Column Area While Turning Steering Wheel

Discussion: The steering intermediate shaft bearing plate is a directional part and if installed in the incorrect orientation could cause noise from the steering intermediate shaft. See the below images for proper orientation/ installation of the intermediate shaft bearing. Chrysler Pentastar emblem must be at the 12 o'clock position (Fig 1). Newer versions of the plate will have "TOP" stamped into the metal (Fig 2).

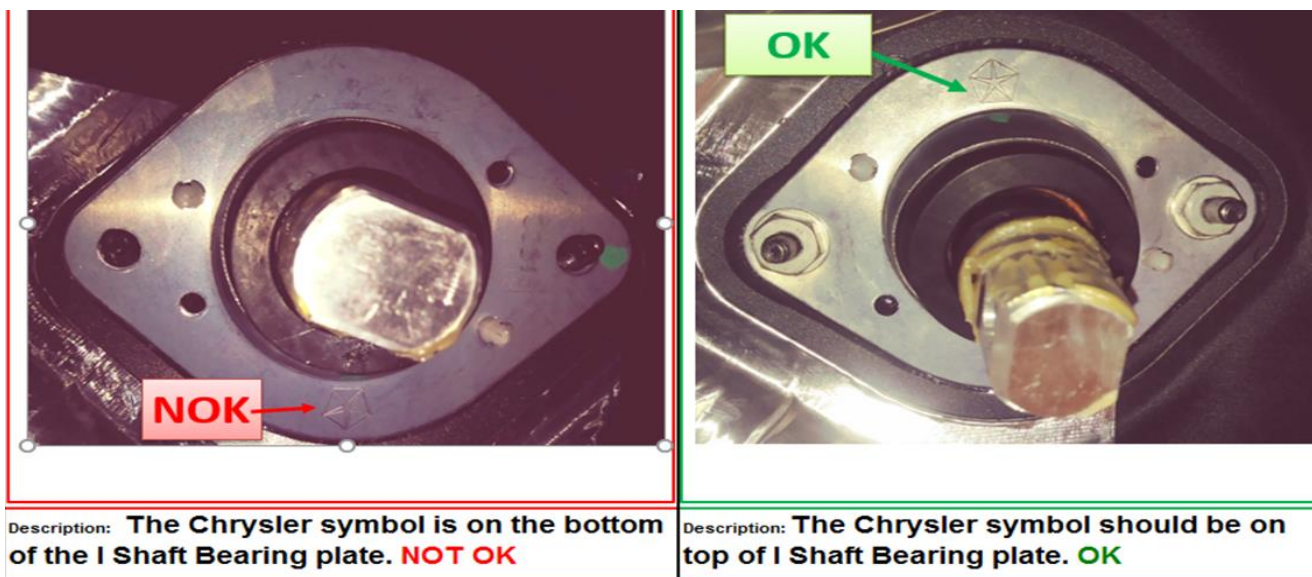


Fig 1

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.



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Fig 2. Late design "TOP".

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