



STAR ONLINE PUBLICATION



Case Number: S2208000144

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Symptom/Vehicle Issue: Front Park Sensors Not Providing Warning After a Recent Service Repair

Customer Complaint/Technician Observation: After recent service repair the owner complains the front park sensors do not function. Technician observed the front sensors inputs but there is no warning. No Diagnostic Trouble Codes (DTC's) setting.

Discussion: Review the Parktronics/Park Assist Module (PTS/PAM) Module installed in the vehicle. After reviewing the configuration details in the PTS it identifies the front system as (False), however the **Park Assist Tuning Set** configuration in the Body Control Module (BCM) confirms the vehicle is equipped with (Sales code XHU Front Park) and (Sales code XAA Rear Park) assist, see below configuration details.

Use StarParts filtering and the vehicles sales codes to confirm the correct module has been installed in the vehicle prior to any other repairs.

Example Configuration BUX Vehicle:

Front Park Assist Present	Set
Park Assist Tuning Set	BUX Front and Rear Only

PTS CONFIGURATION

NAME	VALUE	UNITS
Rear System with 6 Front Sensors	True	
Front System with 6 Rear Sensors	False	

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found