



## STAR ONLINE PUBLICATION



**Case Number:** S2223000057

**Release Date:** August 2022

**Symptom/Vehicle Issue:** Calibrating Central Vision Processing Module (CVPM) Front Camera After Replacement

**Customer Complaint/Technician Observation:** Video is clear from the camera with no disruptions. Front camera is not calibrating with wiTECH. DTC B2286-00 CALIBRATION NOT LEARNED-LOST CALIBRATION set in the CVPM.

**Discussion:** Below are a couple tips that can help calibration pass successfully.

1. Reduce vehicle speed during the front camera calibration. This could mean keeping it around 2-3 mph. It's been found that reducing vehicle speed can help improve success rate of front camera.
2. Change calibration location / route during the front camera calibration process. Every calibration environment is different so there could always be disrupting the process in a specific environment. This could mean lack of contrast in the pavement or a strong sun reflection, etc. If the same route is always used during the calibration, it can be beneficial to try change the route.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.**