



NUMBER: 23-008-22

GROUP: 23 - Body

DATE: March 8, 2022

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SUBJECT:

Second Row Seat Backs Not Folding Flat

OVERVIEW:

This bulletin involves adding a spacer/shim if the 2nd row seat back does not fold flat.

MODELS:

2022 (WS) Grand Wagoneer/Wagoneer

NOTE: This bulletin applies to vehicles within the following markets/countries: North America.

NOTE: This bulletin applies to vehicles built on or before December 12, 2021 (MDH 1212XX) equipped with 2nd Row Buckets, Power Fold/Tumble (Sales Code CF5).

SYMPTOM/CONDITION:

The customer may describe the following:

- Left and/or right 2nd row seat back will not fold flat.

If the customer describes the symptom/condition listed above, perform the Repair Procedure.

PARTS REQUIRED:

Qty.	Part No.	Description
4 (AR)	68576767AA	Seat, Spacer/shim (2 are needed per seat.)

REPAIR PROCEDURE:

1. Activate the release handle to fold the seat backs on the 2nd row seats.

2. Using a cell phone with a level gauge App, check the angle of the seat back. (Fig. 1) .



Fig. 1
Seat Folded Flat

- 1 - Seat Back Release Handle
2 - Cell Phone With Level Gauge App

3. Is the angle on the seat back greater than 8 degrees?
- YES >>> Proceed to [Step 4](#).
 - NO >>> This bulletin does not apply.
4. Rotate seat back forward about 45 degrees Then disengage the J retainers on the front inboard and outboard sides of the cushion (Fig. 2) .



Fig. 2
Seat Back at 45 Degree Angle

- 1 - Location of Torsion Rods

5. Once the J retainer is disconnected pull up on the outboard trim at the front corner to expose the Torsion Rod.

NOTE: If the Torsion Rod is not loose in frame continue to rotate seat back down until Torsion Rod is loose.

6. The Torsion Rod should feel loose and easily pulled out from the seat frame. Repeat this step for the inboard side (Fig. 3) .



Fig. 3
Torsion Bar Location

7. While holding the trim up install a spacer/shim into the bottom of kidney shaped hole in the cushion frame. Perform this step on both the outboard and inboard sides of the cushion frame (Fig. 4) and (Fig. 5) .

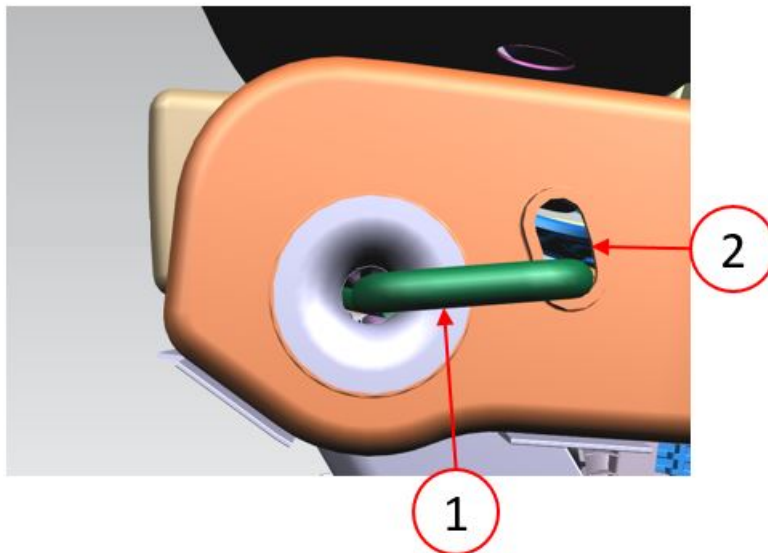


Fig. 4
Kidney Shaped Hole Location

- 1 - Torsion Bar
 - 2 - Kidney Shaped Hole
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8. Making sure the Torsion Rod is on top of the spacer/shim. Repeat procedure on the other side (Fig. 5) .

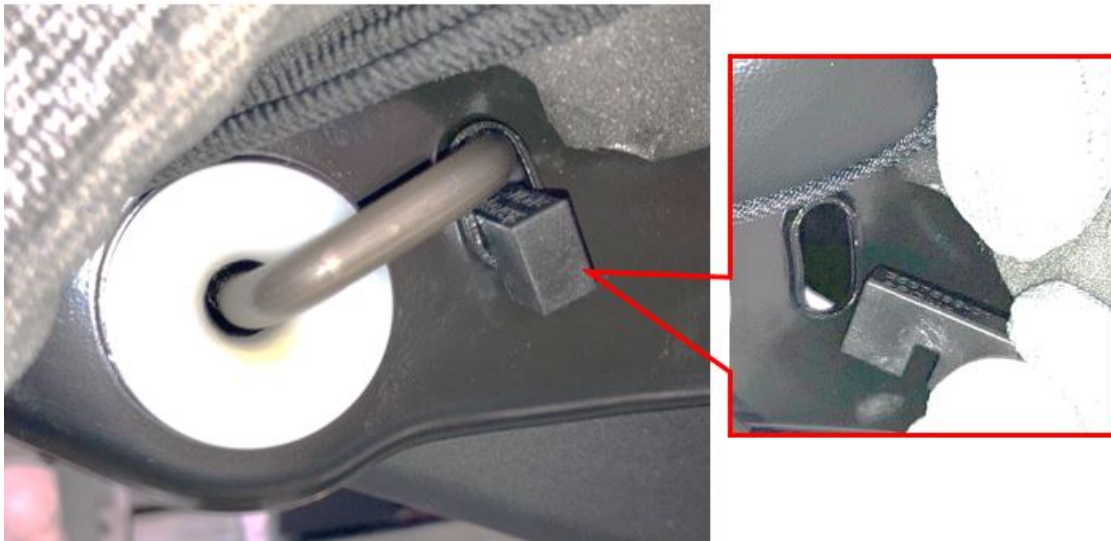


Fig. 5
Spacer/Shim Installed Location

9. Reinstall the J retainers on the outboard and inboard sides of the cushion.
10. Cycle/test the seat by activating the seat fold flat using the recliner handle.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
23-13-36-9L	Spacer Shim, 2nd Row Seat, Install (One Side) (0 - Introduction)	6 - Electrical and Body Systems	0.3 Hrs.
23-13-36-9M	Spacer Shim, 2nd Row Seat, Install (Both Sides) (0 - Introduction)	6 - Electrical and Body Systems	0.4 Hrs.

FAILURE CODE:

ZZ	Service Action
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