



UPDATE - CSN Z23: 2022 (WL) JEEP GRAND CHEROKEE L - DEALER SERVICE INSTRUCTIONS AND RFHM PARTS

Dealer Service Instructions

CSN Z23 Dealer Service Instructions are being updated that could affect customer satisfaction.

IMPORTANT: Both Key fobs must be present in the vehicle to sync the key fobs to the replaced RFH module.

If only one key fob is available, please advise the customer that the second key fob will not have any remote function, however the vehicle will have the start function. Advise the customer to drive the vehicle with the second key fob inside the vehicle for five (5) minutes which will synchronize the second key fob to the replaced RFH module and restore all the key fob functions.

Parts

The final drop shipment of CSN Z23, P/N 68379519AL, has taken place.

No further parts distribution will be taking place. All distributed parts would cover all sold and unsold needs. Please use all stock that your dealer has before asking for parts assistance.

If part assistance is still required, please provide the below information to your area manager for review:

1. Dealer code
2. Last eight digits of VIN
3. Appointment date/vehicle VOR at dealer

Thank you,

Mopar

