



STAR ONLINE PUBLICATION



Case Number: S2208000077

Release Date: March 2022

Symptom/Vehicle Issue: No Crank No Start

Owner Complaint/Technician Observation: Owner complains that the vehicle is not cranking when attempting to start. Technician has observed this condition.

Repair Procedure: Inspect the C4 black 62-way connector at the PDC, Pin 4 T750 circuit YE/GY. T750 circuit has no power during the crank request. Secure the T750 circuit at the C4 connector and or replace with a terminal as needed (full repair kit 68396626AA) Fig 1, 2.

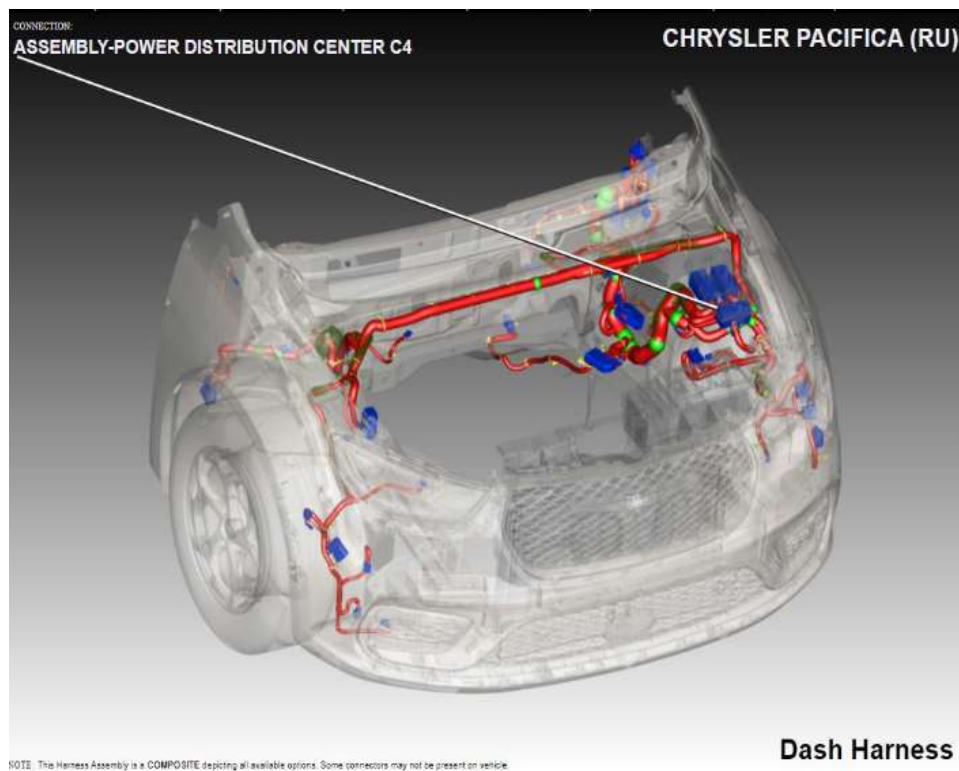


Fig 1

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found



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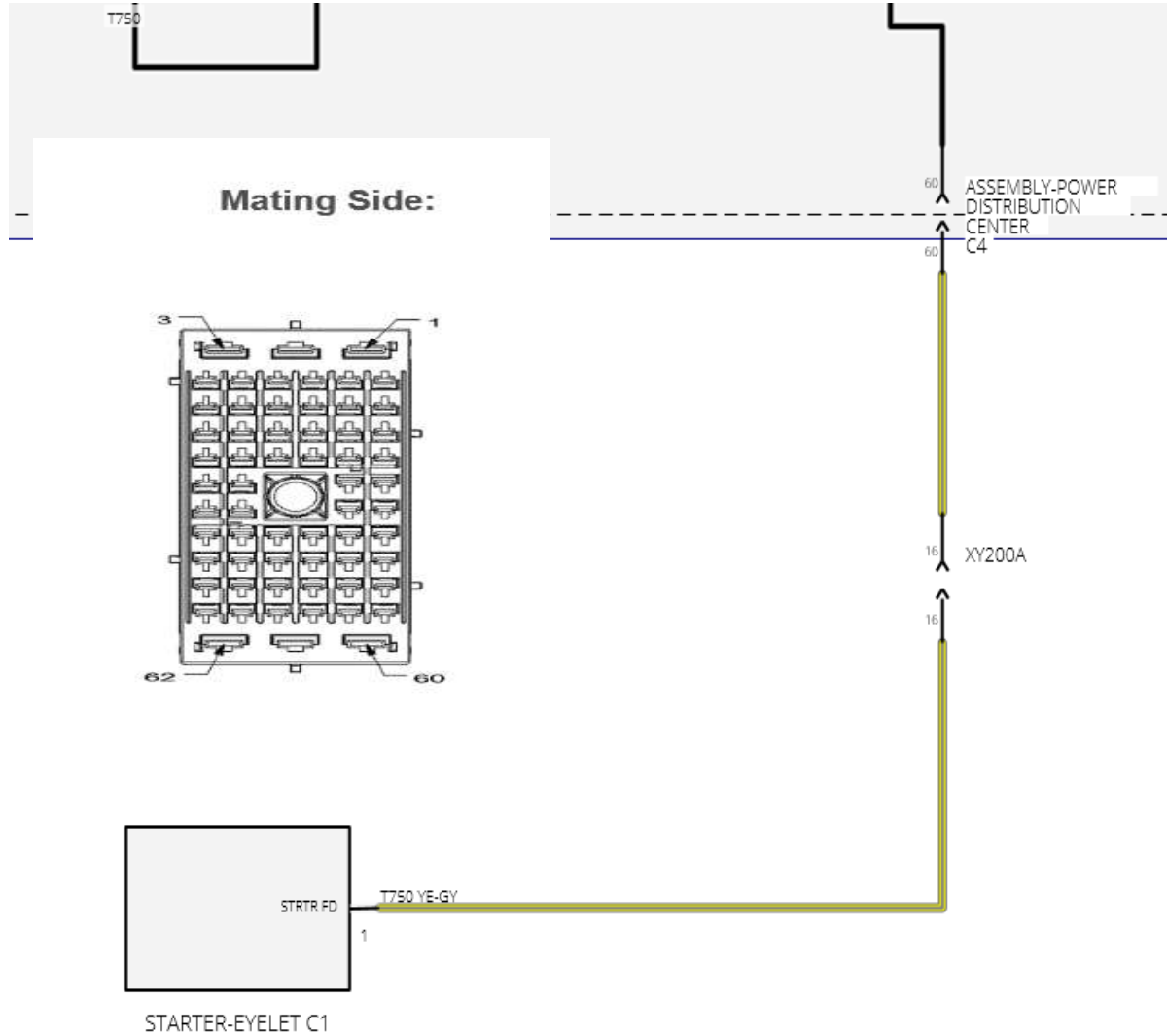


Fig 2

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