



STAR ONLINE PUBLICATION



Case Number: S2208000062

Release Date: March 2022

Symptom/Vehicle Issue: Heated Steering Wheel Does Not Operate

Technician Observation: Technician finds after replacing the CSWSM (Comfort Steering Wheel Surface Module) the heated steering wheel does not function.

Discussion: Using the wiTech access the HVAC module Misc Functions tab and perform the Heated Seats Auto-Addressing function to sync CSWSM to enable.



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found