



STAR ONLINE PUBLICATION



Case Number: S2208000058

Release Date: March 2022

Symptom/Vehicle Issue: AUX Switch “Recall Last State”, “Latching” or “Momentary” Functions Are Not Remembered

Discussion: Customers may report that the AUX Switches "Recall Last State" function and switch settings of “Latching” or “Momentary” are not remembered after an ignition cycle.

Diagnosis: Confirm if the switch recalls if it is “On” or “Off” after cycling the ignition. Set the switch to either “Latching” or “Momentary” and see if the switch setting is retained after cycling the ignition.

Repair Procedure: If you find that the switch does not retain their desired state. No repairs are suggested or recommended at this time. This issue is under investigation by engineering.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found