

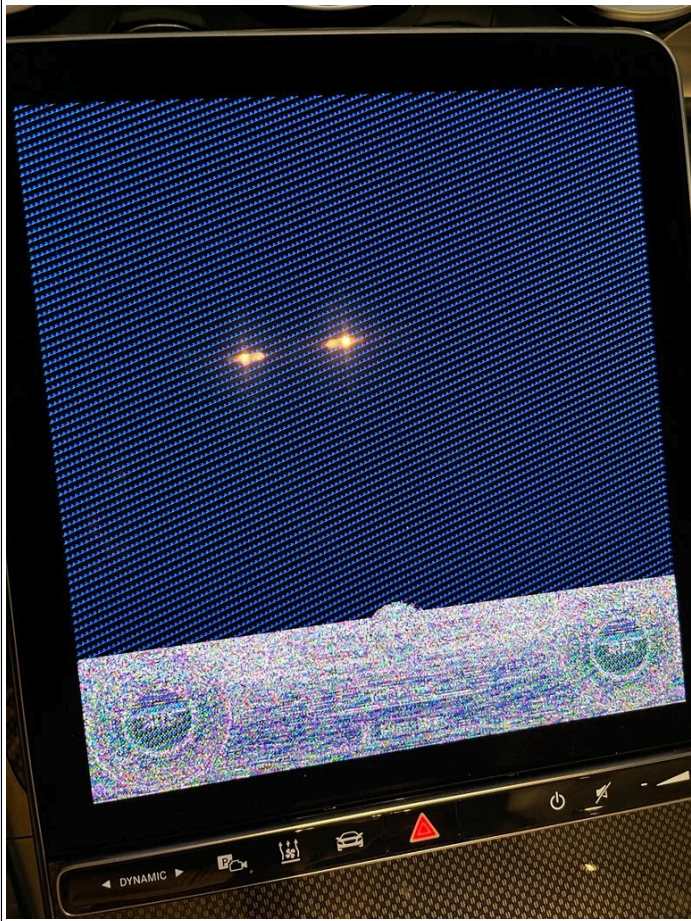
Model Series 206: Central Display image is distorted/pixelated

Topic number	LI82.85-P-074738
Version	2
Function group	82.85 - Navigation and Communication systems
Date	12/28/22
Validity	Model series 206 with code 868
Reason for change	Remedy update
Reason for block	null

Complaint

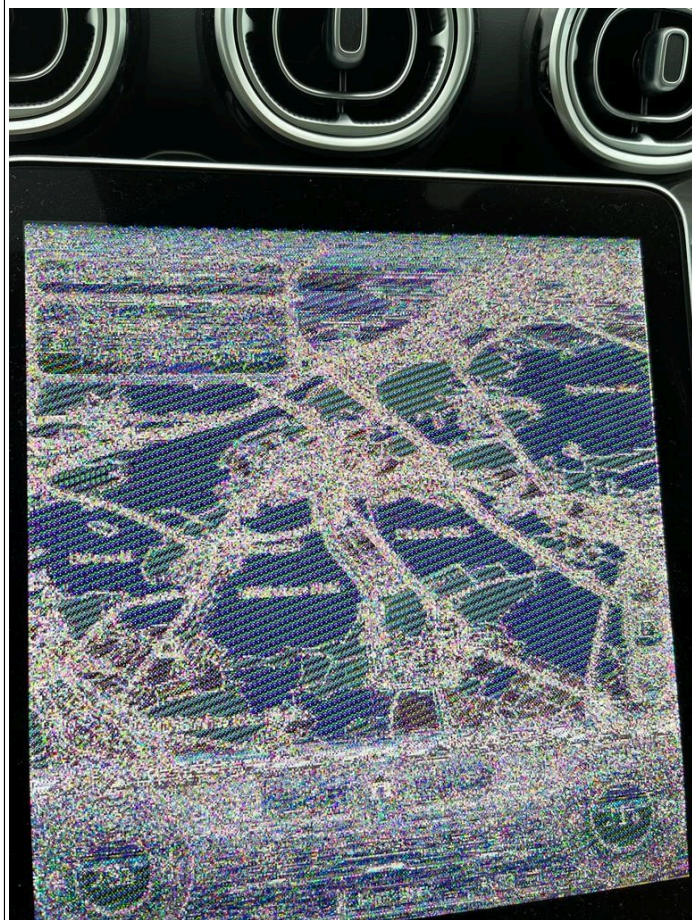
Customer may state that the image in the central display is distorted or pixelated (see attached photos).

Note: The rearview camera image is not affected

Attachments	
File	Description
complaint example 2.jpg	Central display complaint example picture 2
	

[complaint example 1.jpg](#)

Central display complaint example picture 1



Cause

Previous Central Display (A40/8) software

Remedy

Perform software update of the Central Display (A40/8).

Note: Do not replace any parts for this complaint

Symptoms

Communication/information > Information display > Displays > Multifunction display > Function > Pixel errors/segments missing

Communication/information > Information display > Displays > Multifunction display > Function > Contrast/brightness/distortion

Communication/information > Information display > Displays > Multifunction display > Function > Malfunction

Operation numbers/damage codes

Op. no.	Operation text	Time	Damage code	Note

XENTRY TIPS

			540SVDF	Please refer to this LI in the warranty claim text
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