

Technical Service Bulletin



96 Lane Change Assist: implausible warnings and/or calibration issues

96 22 80 2069052/1 December 22, 2022.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q4, and Q4 Sportback e-tron	2022 – 2023	All	Not Applicable

Condition

Customer states:

- The lane change assist warning LED in the side view mirror activates without cause.

Workshop findings:

- The complaint can be reproduced.
- Attempts at recalibrating the lane change assist system (J1086/J1087) fail.

Technical Background

A discrepancy in the production process may have led to incorrect mounting hardware being installed.

Production Solution

Improvements in the production process.

Service

Please check that both mounting brackets for the Lane Change Assist control modules -J1086-/J1087- have been installed correctly.

The mounting bracket part numbers that are expected to be installed in the vehicle are as follows:

- Q4 e-tron (PR # K8G): 89A.907.461 / 89A.907.462**
- Q4 e-tron Sportback (PR # K8C): 89E.907.461(B) / 89E.907.462(B)**

(The Q4 e-tron Sportback may have parts with and/or without index B)

If there is a discrepancy between the parts installed in the vehicles and the part numbers listed above, please replace the mounting brackets with the correct part as specified in ETKA.

For documentation purposes, please upload a photo that clearly shows the complaint to DOC-IT.

- In order to match the photo to the vehicle, it should show the VIN and the date taken. The photo should be in focus and taken with sufficient exposure. A high resolution is not necessary.

Technical Service Bulletin



- If possible, please mark the location of the problem on the photo.

Warranty

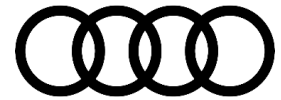
Claim Type:	• 110 up to 48 Months/50,000 Miles. • G10 for CPO Covered Vehicles – Verify Owner. • If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9635		
Damage Code:	0012		
Labor Operations:	Remove and install 2 lane change assist control units	9635 2050	See SRT with associated operations
	Modify 1 bracket (one side only)	9635 4999	10 TU
	Modify 2 brackets (can be claimed additionally to the previous position if both sides are affected)	9635 5099	10 TU
	Adjust lane change assist control unit	9635 1552	See SRT with associated operations
Diagnostic Time:	GFF	0150 0000	Time stated on the diagnostic protocol (Max 100 TU)
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB 2069052/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Always check with your Parts Department and/or ETKA for the latest information and parts bulletins.		
Part Number	Part Description	Quantity
See ETKA	Fasteners, Bolts, Nuts, and Screws as needed per the Repair Manual	See ETKA/ELSA
See ETKA	Bracket for elec. contr. module	1 or 2

Additional Information



All parts and service references provided in this TSB (**2069052**) are subject to change and/or removal.
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