

# Technical Service Bulletin



## 91 Noises from front door loudspeaker (frame)

91 22 55 2068839/1 December 7, 2022.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q8	2019 – 2022	All	Not Applicable
SQ8, and RS Q8	2020 - 2022		

## Condition

### Customer states:

- Rattling, clattering or droning noises from front door.

### Workshop findings:

- The mounting frame for the bass loudspeaker causes noises, including when driving on rough roads. Some of the securing bolts have come loose.

## Technical Background

When the vehicle is in operation, temperature influences and vibrations from music can cause a loss of torque at the securing bolts of the mounting frame for the front door loudspeakers.

## Production Solution

Not applicable.

## Service

1. Loose bolts must be checked for damage and replaced if damage is identified.
2. The bolts must be refitted with liquid locking fluid **D197300A2** and tightened to the specified torque according to Elsa>>Repair manual>>Electrical System>>Communication>>91 Communication>>Sound System>> Left Front Bass Speaker -R21-/Right Front Bass Speaker -R23-, Removing and Installing.

## Warranty

Claim Type:	<ul style="list-style-type: none"><li>• 110 up to 48 Months/50,000 Miles.</li><li>• G10 for CPO Covered Vehicles – Verify Owner.</li></ul>
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	<ul style="list-style-type: none"> <li>If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.</li> </ul>		
<b>Service Number:</b>	9140		
<b>Damage Code:</b>	0018		
<b>Labor Operations:</b>	Front loudspeaker remove+reinstall	9140 1950	See SRT with associated operations
	<b>OR</b>		
	Front loudspeakers remove+reinstall	9140 2050	See SRT with associated operations
<b>Diagnostic Time:</b>	GFF	No allowance	0 TU
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
<b>Claim Comment:</b>	As per TSB 2068839/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Required Parts and Tools

Always check with your Parts Department and/or ETKA for the latest information and parts bulletins.		
Part Number	Part Description	Quantity
See ETKA	Fasteners, Bolts, Nuts, and Screws as needed per the Repair Manual	See ETKA/ELSA
D 197300A2	Liquid locking fluid	0.1



## Additional Information

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