

## 91 Noises from front door loudspeaker (frame)

91 22 55 2068839/1 December 7, 2022.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q8	2019 – 2022	All	Not Applicable
SQ8, and RS Q8	2020 - 2022	All	Not Applicable

# Condition

### **Customer states:**

• Rattling, clattering or droning noises from front door.

#### Workshop findings:

 The mounting frame for the bass loudspeaker causes noises, including when driving on rough roads. Some of the securing bolts have come loose.

# **Technical Background**

When the vehicle is in operation, temperature influences and vibrations from music can cause a loss of torque at the securing bolts of the mounting frame for the front door loudspeakers.

# **Production Solution**

Not applicable.

## **Service**

- 1. Loose bolts must be checked for damage and replaced if damage is identified.
- The bolts must be refitted with liquid locking fluid D197300A2 and tightened to the specified torque according to Elsa>>Repair manual>>Electrical System>>Communicaton>>91 Communication>>Sound System>> Left Front Bass Speaker -R21-/Right Front Bass Speaker -R23-, Removing and Installing.

# Warranty

Claim Type:	• 110 up to 48 Months/50,000 Miles.	
	<ul> <li>G10 for CPO Covered Vehicles – Verify Owner.</li> </ul>	

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# **Technical Service Bulletin**



	If the vehicle is outside any warranty, this Technical Service Bulletin is information only.					
Service Number:	9140					
Damage Code:	0018					
Labor Operations:	Front loudspeaker remove+reinstall	9140 1950	See SRT with associated operations			
	OR					
	Front loudspeakers remove+reinstall	9140 2050	See SRT with associated operations			
Diagnostic Time:	GFF	No allowance	0 TU			
	Road test prior to the service procedure	No allowance	0 TU			
	Road test after the service procedure	No allowance	0 TU			
Claim Comment:	As per TSB 2068839/1					

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

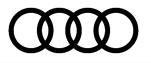
# **Required Parts and Tools**

Part Number	rt Number Part Description			
See ETKA	See ETKA Fasteners, Bolts, Nuts, and Screws as needed per the Repair Manual			
D 197300A2	Liquid locking fluid	TARA A A A A A A A A A A A A A A A A A A	0.1	

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Page 2 of 3

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# **Additional Information**

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