SERVICE BULLETIN

M1572 **2022-12-22**

M1572: MODEL YEAR 2023 TECHNICAL SUPPORT DOCUMENTS

Reason for Revision

Refer to Table 1.

Table 1. Document History

Date	Revision Description
2022-12-22	Initial release

Purpose for Service Bulletin

This bulletin informs dealers that Harley-Davidson has identified a publication plan for technical support documents for model year 2023 motorcycles.

NOTE

All model year release dates and details are CONFIDENTIAL until released to the public by Harley-Davidson Motor Company (HDMC). Adhering to business confidentiality is critical to maintaining our competitive edge and creating the most impactful product launches for our customers and fans. Per the Confidentiality Matters training, under your dealer contract you are required to keep all new model and carryover model information confidential and off your social media channels until the information is released with our 2023 launch activities in January 2023. Any dealership found in breach of this confidentiality agreement may be placed on NGS1 status.

All 2023 technical publication support documents including Parts Catalogs (PC), Service Manuals (SM), and Electrical Diagnostic Manuals (EDM) will be embargoed until the official 2023 release on January 18th. This includes both printed manuals and digital manuals available through Service Information Portal (SIP). To support carryover models released for retail sales on January 2, please refer to 2022 support documents for service and diagnostic procedures, and for parts look-up.

Digital Owner's Manuals (OM) will also be embargoed until 2023 reveal. Paper OM copies will be packaged with new motorcycles or shipped to dealerships as per the normal processes for new motorcycle sales.

Electronic Parts Catalogs (PartSmart and PartsManager Pro) will be updated on January 18th. For replacement parts for carryover models prior to January 18, please contact your Dealer Services/PAM Administrator.

For USA dealers only, you will be automatically shipped one copy of each 2023 SM and EDM on January 18th, along with a 2023 Wiring Diagram Wall Chart and Torque Ready Reference.* 2023 Parts Catalogs will ship in February.

NOTE

**Shipment schedule may be subject to change without notice. Shipment arrival will vary based on dealership location.*

Motorcycles Affected

All 2023 Harley-Davidson models.

Markets Affected

All markets are affected.

Required Dealer Action

Table 2.

Action Required	Resolution
NO ☑ YES ☐	**Non-Actionable:** This is for informational purposes only or a technical tip.

NOTE

In the interest of preserving customer safety and satisfaction, always check for outstanding recalls whenever any motorcycle is brought into your dealership for either maintenance or service.

ROUTING	SERVICE MANAGER	SALES MANAGER	PARTS MANAGER	WARRANTY PROCESS MANAGER	LEAD TECHNICIAN	TECHNICIAN NO. 1	TECHNICIAN NO. 2	TECHNICIAN NO. 3	RETURN THIS TO
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