

Technical Service Bulletin



87 Defrost function deactivates after 5 to 10 seconds

87 22 36 2068909/1 December 16, 2022.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q4 e-tron	2022 – 2023	All	Not Applicable
Q4 Sportback e-tron	2023		

Condition

Customer states:

When the front windshield defrost function is activated the function deactivates within 5 to 10 seconds.

Workshop findings:

While this symptom can be replicated, all other climate control functions are operable and have no functional restriction.

Technical Background

Any repair or replacement of parts will not remedy this symptom. The root cause is currently in analysis and a solution is in development. The symptom occurs on vehicles where the software level of the HVAC electronics module (address word 0008) is version 0425.

Production Solution

Not applicable.

Service

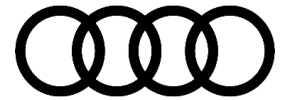
Do *not* replace any components. As soon as further information is known, this TSB will be updated.

Warranty

This TSB is informational only and not applicable to any Audi warranty.

Additional Information

All part and service references provided in this TSB (**2068909**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the



Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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