



# RCA-78-22-015-1: Re-enable Automatic Seat and Steering Wheel Adjustment

Rivian is initiating a customer satisfaction campaign for some model year 2022 R1T and R1S vehicles. On these vehicles, the automatic adjustment of the steering wheel and seats to the customer's preferred positions may become disabled due to a system incompatibility with a recent software update. Under this condition customers may need to position their steering wheel and seat manually. If the automatic adjustment functionality is lost, the driver will receive a notification on the center display indicating that the automatic seat and steering adjustment features are not available. Rivian will re-enable the automatic adjustment functionality through a software recalibration. Rivian is launching this campaign for customer satisfaction and to ensure the quality of Rivian vehicles.

<b>Document Type</b>	Customer Satisfaction Campaign Bulletin
<b>Date</b>	December 16, 2022
<b>Affected Region(s)</b>	USA
<b>Affected Model(s)</b>	R1T, R1S
<b>Model Year(s)</b>	2022
<b>Approximate Build Dates</b>   Refer to the FSA Dashboard to determine if this document applies to a specific vehicle.	August 2021 - August 2022
<b>Vehicle System</b>	78 - Low Voltage Electrical
<b>Minimum Service Location</b>	Mobile

## Procedure

-  **Important:** This procedure requires RiDE. Review the RiDE instructions specific to this procedure before starting work.
- Follow the process shown in RiDE.

## Labor Codes

Labor Code	Description
RCA782201500	RCA-78-22-015 not applicable
RCA782201501	Re-enable automatic seat and steering wheel adjustment
Contact <a href="mailto:ServiceDocumentFeedback@rivian.com">ServiceDocumentFeedback@rivian.com</a> regarding labor codes and document content.	