


# RCA-68-22-001-1: Replace 3rd Row Seat Backrests

Rivian is initiating a customer satisfaction campaign for some model year 2022 R1S vehicles that were built with 3rd row seat backrests that may be prone to cosmetic damage when excessive weight is placed on the backrests in the folded down position. Rivian will replace the 3rd row seat backrests with upgraded components. Rivian is launching this campaign for customer satisfaction and to ensure the quality of Rivian vehicles.

<b>Document Type</b>	Customer Satisfaction Campaign Bulletin
<b>Date</b>	December 12, 2022
<b>Affected Region(s)</b>	USA
<b>Affected Model(s)</b>	R1S
<b>Model Year(s)</b>	2022
<b>Approximate Build Dates</b>	March 2022 - May 2022
 Refer to the FSA Dashboard to determine if this document applies to a specific vehicle.	
<b>Vehicle System</b>	68 - Seats
<b>Minimum Service Location</b>	Mobile

## Required Parts

Part Number	Quantity	Engineering Name	Service Name/Notes
C100040706-G-001	1	BLKM-SEAT BACK - R1S; ROW3; LH; ADVENTURE	Backrest, 3rd Row Seat, LH
C100040707-G-001	1	BLKM-SEAT BACK - R1S; ROW3; RH; ADVENTURE	Backrest, 3rd Row Seat, RH

**!** **Attention:** The parts listed in this table are only for unique steps that are called out in this bulletin. Some sections of this bulletin might refer to Service Manual procedures which require additional parts. Always review the bulletin and all potentially related Service Manual procedures before ordering parts and beginning work.

## Procedure

1. On both sides: Replace: Backrest, 3rd Row Seat, LH (refer to service manual procedure 686610010).
2. Reinstall all components that were removed for access and replace all non-reusable components.

## Labor Codes

Labor Code	Description
RCA682200100	RCA-68-22-001 not applicable
RCA682200101	Replace LH and RH 3rd row seat backrests
Contact <a href="mailto:ServiceDocumentFeedback@rivian.com">ServiceDocumentFeedback@rivian.com</a> regarding labor codes and document content.	