


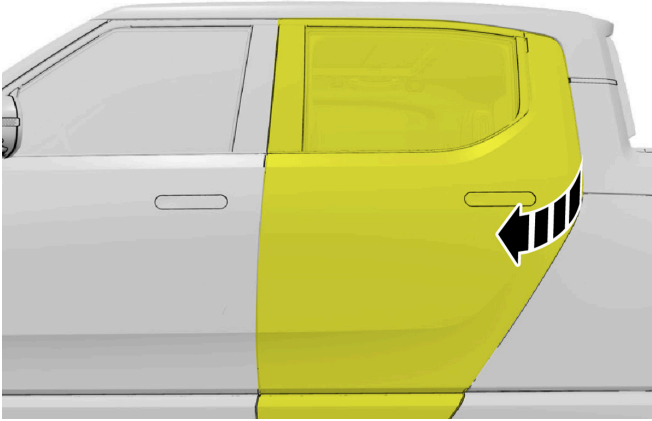
RCA-64-22-006-1: Remove Clip Tower from Upper C-Pillar Trim Panels

Rivian is initiating a customer satisfaction campaign for some model year 2022 R1T upper C-Pillar trim panels. The current pillar design meets or exceeds all regulatory requirements. Rivian is implementing a modification to the upper C-pillar trim panel for continuous improvement and to further enhance the performance of the vehicle's head protection system which is expected to achieve a "Good" rating for the IIHS 2.0 side impact protocol. Rivian is launching this campaign for customer satisfaction and to ensure the quality of Rivian vehicles.

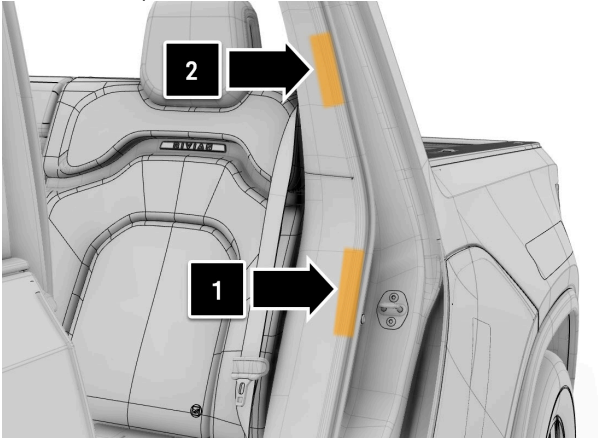
Document Type	Customer Satisfaction Campaign Bulletin
Date	December 15, 2022
Affected Region(s)	USA
Affected Model(s)	R1T
Model Year(s)	2022
Approximate Build Dates  Refer to the FSA Dashboard to determine if this document applies to a specific vehicle.	August 2021 - November 2022
Vehicle System	64 - Interior
Minimum Service Location	Mobile


Procedure

1.

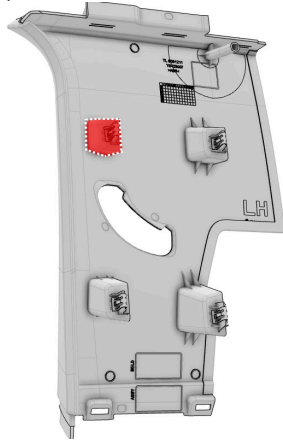


2. Use the inflatable wedges in the highlighted areas to gain access to the forward clips on the LH upper C-Pillar trim panel.



 **Tip:** Pull back the secondary door seal as necessary to insert the inflatable wedges.

3. Using adjustable pliers: Remove:



Tip: If necessary: Use a utility knife to score the base of the clip tower.



Note: Shown with components removed for clarity.

4. Remove the inflatable wedges and re-secure the trim panels and seal.

5. Repeat the steps in this section on the opposite side of the vehicle.

Labor Codes

Labor Code	Description
RCA642200600	RCA-64-22-006-1 not applicable
RCA642200601	Remove upper forward clip tower on LH and RH upper C-Pillar trim panels
Contact ServiceDocumentFeedback@rivian.com regarding labor codes and document content.	