



VOLKSWAGEN DEALER COMMUNICATION

REVISION – Service Action 97FY / Volkswagen ID.4 Update Package

This notice is for:	✓ Dealer Principal	✓ Service Manager	✓ Warranty Administrator
	✓ General Manager	✓ Parts Manager	✓ Technicians
	✓ Sales Managers	✓ Service Consultant	

Date: December 22, 2022

Revision Summary: As of December 23, 2022, the 97FY Service Action no longer needs to be done before the Safety Recall 93O2 work. We are revising the campaign circular for 97FY to reflect this change.

Please see the updated circular for additional information when it is published in ELSA and ServiceNet on **December 23, 2022**.

Please ensure everyone in your dealership with recall/campaign-related responsibilities is made aware of this important revision. Discard any paper copies you may have printed and ensure they are replaced with the most current version.

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.