# Technical Service Bulletin

# Mazda North American Operations Irvine, CA 92618-2922



Subject:

STALLING UNDER HARD ACCELERATION FROM A STOP

Bulletin No.: 01-017/22

Last Issued: 12/19/2022

#### **BULLETIN NOTES**

## APPLICABLE MODEL(S)/VINS:

2019-2022 Mazda3 (Japan built without turbo) with VINS lower than JM1BP\*\*\*\*\*517622 (produced before March 12, 2022)

2019-2022 Mazda3 (Mexico built without turbo) with VINS lower than 3MZBP\*\*\*\*\*303911 (produced before March 24, 2022)

2020-2022 CX-30 (without turbo) with VINS lower than 3MVDM\*\*\*\*\*421009 (produced before March 29, 2022)

#### **DESCRIPTION**

Some vehicles may experience an engine stall when hard accelerating from a stop (often difficult to reproduce on a test drive), no codes are stored and the vehicle easily restarts with no other drivability concerns. This is only caused in certain situations by the torque reduction calibration in the PCM software. To correct this issue, the control software of the PCM has been modified to optimize the torque reduction feature.

Customers having this concern should have their vehicle repaired using the following repair procedure.

#### REPAIR PROCEDURE

- 1. Verify the customer concern.
- 2. Reprogram the PCM with the Mazda Modular Diagnostic System (M-MDS), using the Mazda Diagnostic And Repair Software (MDARS). Refer to MDARS ECU Reprogramming Procedure.

## NOTE:

- If the current calibration file name in the ECU FILENAME screen is the same as shown in the Calibration Files Information or with a later suffix, reprogramming is not necessary.
- After the reprogramming, pending DTC P2610:00 [PCM] may be stored without the CHECK ENGINE light ON. Be sure to clear DTCs after all repair work is done.
- If DTC U2120:00 or/and U2500:82 are stored and i-ACTIVSENSE warning light (amber) turns on after the reprogramming, refer to SA-043/20.

Page 1 of 4

CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "doit-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

Bulletin No.: 01-017/22

- 3. Clear the DTC and turn the ignition off and get out of the car.
- 4. Close and lock the door then wait for ten minutes or more.
- 5. Verify the repair by starting the engine and confirming there is no check engine light or any abnormal warning lights present.

**NOTE:** If any DTCs remain after deleting DTCs, diagnose the DTCs according to the appropriate troubleshooting on MGSS.

#### **CALIBRATION**

# 2019-2022 Mazda3 (Japan built)

Model Year	Engine	Drive	File Name	Note
	2.5L (w/cylinder deactivation)	2WD -	PX05-188K2-S	Mitsubishi
			PX06-188K2-S	Denso
		4WD	PX07-188K2-U	Mitsubishi
			PX08-188K2-U	Denso
2019-2021	2.5L	2WD	PXJ7-188K2-H	Mitsubishi
Mazda3 (Japan built)			PXJ8-188K2-J	Denso
, , ,		414/5	PX4V-188K2-E	Mitsubishi
		4WD -	PX4W-188K2-E	Denso
	2.0L	2WD -	PAH9-188K2-N	Mitsubishi
			PAJ1-188K2-P	Denso
	2.5L	2WD	PXHB-188K2-C	Mitsubishi
2022 Mazda3 (Japan built)			PXHC-188K2-C	Denso
		4WD -	PXHD-188K2-C	Mitsubishi
			PXHE-188K2-C	Denso
	2.0L	2WD	PGR1-188K2-C	Mitsubishi
			PGR2-188K2-C	Denso

Page 2 of 4

CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "doit-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

# 2019-2022 Mazda3 (Mexico built)

Model Year	Engine	Drive	File Name	Note
2019-2021 Mazda3 (Mexico built)	2.5 (w/cylinder deactivation)	2WD	PX13-188K2-L	Mitsubishi
			PX14-188K2-L	Denso
		4WD	PX15-188K2-L	Mitsubishi
			PX16-188K2-L	Denso
	2.5	2WD	PXK5-188K2-G	Mitsubishi
			PXK6-188K2-H	Denso
		4WD	PX6R-188K2-E	Mitsubishi
			PX6S-188K2-E	Denso
	2.0	2WD	PAJ8-188K2-J	Mitsubishi
			PAJ9-188K2-K	Denso
2022 Mazda3 (Mexico built)	2.5	2WD -	PXJD-188K2-B	Mitsubishi
			PXJE-188K2-B	Denso
		4WD	PXJF-188K2-B	Mitsubishi
			PXJG-188K2-B	Denso
	2.0	0)V/D	PG1R-188K2-B	Mitsubishi
		2WD -	PG1S-188K2-B	Denso

Page 3 of 4

CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

Bulletin No.: 01-017/22 Last Issued : 12/19/2022

## 2020-2022 CX-30

Model	Engine	Drive	File Name	Note
2020-2021 CX-30	2.5 (w/cylinder deactivation)	2WD	PXH7-188K2-J	Mitsubishi
			PXH8-188K2-J	Denso
		4WD -	PXJ9-188K2-J	Mitsubishi
			PXK1-188K2-J	Denso
	2.5	2WD	PXM1-188K2-H	Mitsubishi
			PXL4-188K2-H	Denso
		4WD	PXM2-188K2-H	Mitsubishi
			PXL5-188K2-H	Denso
	2.0	2WD	PA6W-188K2-H	Mitsubishi
			PA6X-188K2-H	Denso
		4WD	PA7G-188K2-H	Mitsubishi
			PA7H-188K2-H	Denso
2022 CX-30	2.5	4WD	PXKH-188K2-B	Mitsubishi
			PXKJ-188K2-B	Denso
	2.0	4WD	PG3A-188K2-B	Mitsubishi
			PG3B-188K2-B	Denso

# **WARRANTY INFORMATION**

### NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Federal Emissions Warranty for 8 years/80K miles.
- · Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A	
Symptom Code	64	
Damage Code	9W	
Part Number Main Cause	5555-18-881	
Quantity	0	
Operation Number / Labor Hours:	XXW93XFX / 0.3 Hrs.	

Page 4 of 4

CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.