

 **HYUNDAI**
Technical Service Bulletin

GROUP BODY	NUMBER 22-BD-010H
DATE DECEMBER 2022	MODEL(S) ELANTRA (ADa), SONATA (LFa), SANTA FE SPORT (AN)

SUBJECT: WHITE PAINT WARRANTY EXTENSION (TXXW)

Description: Certain 2017-2018MY Elantra (ADa), Sonata (LFa), and Santa Fe Sport (AN) vehicles manufactured by Hyundai Motor Manufacturing Alabama (“HMMA”) may exhibit peeling or bubbling of the white paint in various areas of the vehicle, most commonly on or around the hood, fender, and roof. The paint warranty coverage for these vehicles with white exterior paint has been extended to the following:

- **2017MY vehicles – 6 years with unlimited miles** from the date of original retail delivery or date of first use, whichever occurred first, and is valid for original and subsequent owners
- **2018MY vehicles – 5 years with unlimited miles** from the date of original retail delivery or date of first use, whichever occurred first, and is valid for original and subsequent owners



Applicable Vehicles:

- Certain 2017-2018MY Elantra (ADa) vehicles with Quartz White Pearl exterior paint (W8 or WW8) manufactured by HMMA (VIN starts with 5NP)
- Certain 2017-2018MY Sonata (LFa) vehicles with Quartz White Pearl exterior paint (W8 or WW8) manufactured by HMMA (VIN starts with 5NP)
- Certain 2017-2018MY Santa Fe Sport (AN) vehicles with Frost White Pearl exterior paint (SWP) manufactured by HMMA (VIN starts with 5NM)

Circulate To: General Manager, Service Manager, Parts Manager, Warranty Manager, Service Advisors, Technicians, Body Shop Manager, Fleet Repair

STUI

This TSB includes STUI picture(s) as a requirement. The STUI picture(s) must include the affected panel(s)/area(s) prior to their repair. The STUI picture(s) must be clear, up close, and illustrate the peeling/bubbling. If STUI picture(s) are taken that do not confirm the area's peeling/bubbling, **the warranty claim will be subject to debit.**

**Information**

This peeling and/or bubbling of the white paint commonly occurs on and/or around the hood, fender, and roof areas. Other white paint issues that do not match these conditions (e.g. rock chips, scratches, physical damage, etc.) will not be covered under this paint warranty extension. Please note that paint matching and blending are covered.

Warranty Information:

Model	Op. Code	Operation	Op. Time	Causal Part	Nature	Cause
ELANTRA (ADa), SONATA (LFa), SANTA FE SPORT (AN)	Refer to WEBLTS for applicable paint labor operation code(s)	Refer to WEBLTS for applicable description	Refer to WEBLTS for current LTS time	Affected part(s)	A22 - Bubbling A26 - Peeling	ZZ8

NOTE 1: Standard Warranty Policy & Procedure Applies.

NOTE 2: Submit one (1) warranty claim using the published LTS paint labor operation(s) for the affected panel(s)/area(s). Please note that paint matching and blending are covered.

NOTE 3: Use sublet type "P1" for the paint claim.

NOTE 4: Dealers are required to take a STUI picture(s) of the affected panel(s)/area(s) prior to their repair. The STUI pictures must be clear, up close, and illustrate the peeling/bubbling. If STUI picture(s) are taken that do not confirm the area's peeling/bubbling, **the warranty claim will be subject to debit.**

NOTE 5: If a part that is not covered by this warranty extension is found in need of replacement while performing this TSB and the affected part is still under warranty, submit a separate claim using the same repair order. If the affected part is out of warranty, submit a Prior Approval request for goodwill consideration prior to performing the work.

Service Procedure:

1. Determine which panel(s)/area(s) that may be affected by this white paint condition.
2. Take a STUI picture(s) of the the affected panel(s)/area(s) illustrating the peeling and/or bubbling paint.
3. Repair and refinish the parts of the affected panel(s)/area(s) according to the established procedures in the Shop Manual for the vehicle and standard body shop repair practices (paint matching and blending).